

Re: Cant send messages – Tanya

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2004-09/1

From: Tanya (Tanya_at_discussions.microsoft.com)

Date: 09/08/04

Date: Tue, 7 Sep 2004 20:01:02 -0700

I ended up deleting and re-creating the new identity. Now I can send and reply, but my address book was lost. I tried importing from my backups, but nothing comes in. The file is 615 kb. Any ideas on how to retrieve it? And by the way, thanks for all the help. :-)

Tanya

"Bruce Hagen" wrote:

> *There is a bug from some past patches.*
> *Switch by doing: File>Exit and Log off Identity.*
>
> *See this:*
> <http://insideoe.tomsterdam.com/tips/forceid.htm>.
> --
> *Bruce Hagen*
> *~IB-CA~*
>
>
> *"Tanya" <arthurmc@gwtc.net> wrote in message*
> *news:0a0201c4861d\$b5fcbe70\$3501280a@phx.gbl...*
>> *When I created a new identity OE shut down and wanted to*
>> *send an error report. I re-booted and the main identity is*
>> *okay, but whenever I tried to use the new identity it*
>> *shuts down.*
>>
>> *Any other ideas? How do I uninstall and reinstall IE and*
>> *OE?*
>>
>> *Tanya*
>>
>>
>> >-----Original Message-----
>>> *See what Symantec (NAV, NIS, NSW) has to say:*
>>>
>>> <paste>
>>> *Disabling email protection does not leave you vulnerable*

> > *to viruses and*
> > *>malicious software in email. It is a separate layer of*
> > *protection in*
> > *>addition to Auto–Protect. Auto–Protect scans any incoming*
> > *files, including*
> > *>email, as they are saved to your hard drive. As long as*
> > *you keep your virus*
> > *>definitions up to date with LiveUpdate, and keep Auto–*
> > *Protect enabled and*
> > *>set to scan files as they are created or downloaded, your*
> > *system is fully*
> > *>protected.*
> > </paste>
> > <http://service1.symantec.com/SUPPORT/nav.nsf/df0a595864594c86852567ac0063608c/65434372961d321d8825687f000003f8>
> > >--
> > >~PA Bear
> > >
> > >Tanya wrote:
> > >> *Thanks. I'll try that. I am curious as to why you said*
> > >> *virus scans don't offer added protection. Please*
> > *explain.*
> > >>
> > >> *Tanya*
> > >>
> > >> > -----Original Message-----
> > >> > *Your current Identity may be damaged, especially if*
> > *its the default Main*
> > >> > *Identity. Try one or more of your accounts in a new*
> > *Named Identity*
> > >> > *(File>Identities>Add new identity). Assuming all is*
> > *well, import*
> > >> > *messages from the old Identity before deleting it*
> > >> > *(File>Identities>Manage Identities).*
> > >> >
> > >> > *Don't use Inbox or Sent Items to archive messages.*
> > *Move them to local*
> > >> > *folders created for this purpose.*
> > >> >
> > >> > *Disable Background Compacting and frequently perform*
> > *a manual compact*
> > >> > *of all OE folders while "working offline". More at*
> > >> > <http://insideoe.tomsterdam.com/files/maintain.htm>.
> > >> >
> > >> > *Your anti–virus application's email scanning feature*
> > *can also cause such*
> > >> > *corruption. Disable it. It provides no additional*
> > *protection.*
> > >> > --
> > >> > ~Robear Dyer (PA Bear)
> > >> > MS MVP–Windows (IE/OE), AH–VSOP

> > > >
> > > > *Are You Ready for WinXP SP2?*
> > > > [http://support.microsoft.com/default.aspx?](http://support.microsoft.com/default.aspx?pr=windowsxpsp2)
> > *pr=windowsxpsp2*
> > > >
> > > > *What You Should Know About Spyware*
> > > >
> > <http://www.microsoft.com/athome/security/spyware/deviuousso>
> > *ftware.aspx*
> > > >
> > > > *AumHa Forums*
> > > > <http://forum.aumha.org>
> > > >
> > > > *Tanya McI wrote:*
> > > > > *My Results: ;SP1;*
> > > > >
> > > > > *OE is not fixed...just fixed the internet*
> > *connection problem (all*
> > > > > *choices grayed out except dsl). Still can't*
> > *send/reply to messages*
> > > > > *and getting the address book error. I had no choice*
> > *but to upgrade*
> > > > > *since it wouldn't read my 2K CD and I didn't want*
> > *to try and reload*
> > > > > *everything. Guess I can run the update CD again and*
> > *see if it works*
> > > > > *better this time.*
> > > > >
> > > > > *I have gone to update site, but I am on dial up and*
> > *trying to download*
> > > > > *everything it suggests would take up most of my 10*
> > *hrs of*
> > > > > *subscription. I'm lucky to get 26 kbps on a 56k*
> > *modem/service. Most*
> > > > > *times it's 14.4. Plus, most of the recommended*
> > *updates are for things*
> > > > > *I don't use, at least from what I can tell.*
> > > > >
> > > > > *If the problem is not fixable, I will have to wipe*
> > *everything and*
> > > > > *start over, but for now at least I can use webmail*
> > *to send msgs, and*
> > > > > *all I've lost is my address book.*
> > > > >
> > > > > *Tanya*
> > > > >
> > > > > *"PA Bear" wrote:*
> > > > >
> > > > > > *Upgrading any application, especially Windows, in*
> > *hopes of fixing an*
> > > > > > *existing problem is seldom a good idea, Tanya.*

> > *It usually only*
> > > > > *makes trying to diagnose and fix the problem that*
> > *more difficult.*
> > > > > *Your next post in this thread indicates that you*
> > *had Registry*
> > > > > *damage in Win2K and that it'd followed you when*
> > *you upgraded to*
> > > > > *WinXP–SP1.*
> > > > >
> > > > > *While I'm glad to hear your Registry edit fixed*
> > *your problem (your*
> > > > > *OE and Address Book problem, at least),*
> > *understand that Windows*
> > > > > *relies heavily on the IE shell and that when you*
> > *install WinXP–SP1*
> > > > > *you're also installing IE6–SP1. If your install*
> > *of WinXP–SP1 was*
> > > > > *any good, you wouldn't have been able to download*
> > *and (re)install*
> > > > > *IE6–SP1 without some very fancy footwork.*
> > > > >
> > > > > *Have you ever taken your machine to Windows*
> > *Update? Copy/paste the*
> > > > > *following line into an IE Addressbar, click on*
> > *GO, then copy/paste*
> > > > > *the results into your reply:*
> > > > >
> > > > > *javascript:navigator.appMinorVersion*
> > > > >
> > > > > *--*
> > > > > *~Robear Dyer (PA Bear)*
> > > > > *MS MVP–Windows (IE/OE), AH–VSOP*
> > > > >
> > > > > *Are You Ready for WinXP SP2?*
> > > > > *[http://support.microsoft.com/default.aspx?](http://support.microsoft.com/default.aspx?pr=windowsxpsp2)*
> > *pr=windowsxpsp2*
> > > > >
> > > > > *What You Should Know About Spyware*
> > > > >
> > >>>
> > *<http://www.microsoft.com/athome/security/spyware/deviusssoftware.msp>*
> > >>>
> > > > > *AumHa Forums*
> > > > > *<http://forum.aumha.org>*
> > > > >
> > > > > *Tanya McI wrote:*
> > > > > > *I used WinXP SP1 upgrade disc to go from W2K to*
> > *XP to try and fix*
> > > > > > *this problem (used upgrade disk because*
> > *computer would not read*

>>>>>>> my W2K disk to fix installation). After this,
>> my IE version was 6
>>>>>>> with no updates. So I downloaded IE6 SP1 and
>> installed it. I did
>>>>>>> reinstall McAfee last night b/c of XP upgrade,
>> and it found a
>>>>>>> couple things. Haven't tried to send email from
>> that computer
>>>>>>> since then to see if that helps.
>>>>>>>
>>>>>>> Tanya
>>>>>>>
>>>>>>> "PA Bear" wrote:
>>>>>>>
>>>>>>>> WinXP SP1 includes IE6 SP1, Tanya. How did
>> you install IE6 SP1
>>>>>>>> in WinXP SP1?
>>>>>>>>
>>>>>>>> Error Message: Address Book Failed to Load
>>>>>>>> (Address Book has Read Only attribute)
>>>>>>>> <http://support.microsoft.com/?kbid=269777>
>>>>>>>>
>>>>>>>> Error Message: Address Book Failed to Load
>> (Applicable to WinXP
>>>>>>>> and Win2K IMO)
>>>>>>>> [See section at bottom: "Create a New Windows
>> Address Book (WAB)
>>>>>>>> File"] <http://support.microsoft.com/?>
>> <http://support.microsoft.com/?>
>> kbid=191946
>>>>>>>> --
>>>>>>>> Tanya McI wrote:
>>>>>>>>> I am having a similar problem, only my
>> address book won't load
>>>>>>>>> either. I have upgraded from Windows 2K SP4
>> to XP SP1 to try
>>>>>>>>> and resolve this, and also installed IE6 SP
>> I but to no
>>>>>>>>> avail. I checked other messages here and in
>> the KB, and I do
>>>>>>>>> have a WAB4 folder in the registry, but no
>> DWORD key. Only
>>>>>>>>> thing I haven't tried is to remove and
>> reinstall OE/IE but
>>>>>>>>> can't find instructions on that for XP.
>>>>>
>>>>> .
>>>
>>>.
>>>
>
>

microsoft.public.windows.inetexplorer.ie6_outlookexpress: Re: Cant send messages – Tanya

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