

Re: Vanishing Outlook Express

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2004-08/4

From: Jim Pickering (*jimp_at_mvps.Org*)

Date: 08/24/04

Date: Mon, 23 Aug 2004 18:48:37 -0700

The Switch Identity problem appears to be fixed in XPSP2. There is of course no guarantee that users will not continue to have problems with the feature but so far on the machines I've put SP2 on, it appears to work as intended. There is some indication that identities may go away in the next version of the operating system, presently called Longhorn, but at this juncture, it's much too early to tell if any features will or will not be changed in an updated operating system since the projected release is more than 2 years away (and maybe longer).

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Jim Pickering, MVP-Outlook Express

Please reply only to newsgroup.

"Bruce Hagen" <Nospam@mymail.invalid> wrote in message
news:eTgX00ViEHA.3320@TK2MSFTNGP11.phx.gbl...

> An MVP may know if a fix is in the works, perhaps one will see this
> post. I don't believe it is included in SP2. Visit Windows Updates
> frequently to look for new updates.

> --

> Bruce Hagen

> ~IB-CA~

>

>

> "Will in Seattle" <WillinSeattle@discussions.microsoft.com> wrote in
> message news:DD15EB5B-9A0C-47E3-8CA1-ACEC7ABCEC83@microsoft.com...

>> Hi Bruce,

>> Thank you for that path. I'lll try it. As I understand it, every
> time I want

>> to switch identities, I need to log out of one completely and
> restart by

>> manually selecting another. I did visit the recommended website,
> but it is

>> far too technical for me to attempt. How can I find out if
> Microsoft is

>> actually working on a fix and how to be notified when it is
> available? And

>> SP2 - will that have a fix built in?

>> Cheers,

>> Will

>>

>> "Bruce Hagen" wrote:

>>

>> > There is a bug from some past patches. Until it is fixed, switch
> by

>> > doing: File>Exit and Log off Identity.

Re: Vanishing Outlook Express

microsoft.public.windows.inetexplorer.ie6_outlookexpress: Re: Vanishing Outlook Express

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>> >
>> > See this:
>> > http://insideoe.tomsterdam.com/tips/forceid.htm.
>> > --
>> > Bruce Hagen
>> > ~IB-CA~
>> >
>> >
>> > "Will in Seattle" <Will in Seattle@discussions.microsoft.com>
> wrote
>> > in message
> news:7AFCB0D9-C369-4FFE-96B4-48F79809445A@microsoft.com...
>> > > I have a newer computer, running XP Home Edition, using Comcast
> for
>> > email
>> > > that allows for 7 email addresses. We are using six. When
> switching
>> > between
>> > > identities the entire Outlook Express (OE) screen and program
>> > disappears.
>> > > This happens on an irregular basis, but occurs several times a
> day.
>> > The only
>> > > way I can regain access to OE is by rebooting. Without the
> reboot
>> > and after
>> > > OE disappears (I have the desktop only showing at that point),
> I
>> > cannot pull
>> > > up OE from any source I know of (icons, programs selection). I
> have
>> > already
>> > > reloaded IE as I'm told OE is part of that bundle. I have also
>> > spent a long
>> > > time with two MS techs to do various manipulations including
>> > reentering all
>> > > email identities and properties. So far the new computer and
> newer
>> > MS
>> > > software have cost time instead of saving it. Help is
> appreciated.
>> > > Will in Seattle
>> >
>> >
>> >
>
>
```