

Re: pdf attachments don't open

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2004-08/4

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When you save the file to disk, do you double click it to open or do you open Acrobat Reader and then open the file from there?

If the double click fails, then the problem is likely the file association for PDF files. See the Identifying Attachment File Types and Setting File Associations section of Decoding Internet Attachments – A Tutorial
http://pages.prodigy.net/michael_santovec/decode.htm#identify

If the double click works, then the problem is likely the IE Temporary Internet Files. Try clearing it.
IE5+: Tools, Internet Options, General, Temporary Internet Files, Delete Files
Temporary Internet Files Use More Disk Space Than Specified
<http://support.microsoft.com/?kbid=301057>

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Mike - http://pages.prodigy.net/michael_santovec/techhelp.htm
"JR" <anonymous@discussions.microsoft.com> wrote in message
news:b92301c48916\$ebc02320\$a601280a@phx.gbl...
> Hi,
>
> Running OE 6 on W98ME.
> Since a few days when receiving a pdf attachment I can no
> longer open it by double clicking the attachment. When I
> save it to disk first then I can open it fine.
> Any ideas ?
>
> Thanks in advance!