

Re: Outlook Express Profile Password disappears after installing update

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2004-08/2

From: Eternal (*eternal2010_at_hotmail.com*)

Date: 08/17/04

Date: Tue, 17 Aug 2004 16:34:51 -0400

In an attempt to resolve this problem I copied OE files from an outdated PC. This didn't help. And this update you recommend so strongly is precisely what is causing my problem. If I uninstall the update the problem goes away.

The require password option remains ticked after update, but I'm not prompted for it. The only way I'm prompted for a password is if I manually log out of the Identity. But I need it to log me out automatically if I shutdown the PC which it doesn't. If I shutdown the PC while OE is open I could come back a month later and it will just go straight back in without a password.

I removed the Use this identity option: nothing. Whether it the main identity or not, single identity or multiple identities makes no difference. Which ever identity it was in when the PC was shutdown it goes right back in even if all identities have passwords.

As I said before I've tested this on many different PCs and they all have the same result so I know it's not specific to my PC. Simply put the problem exist only when the update, or SP2 (which includes the update) is installed. Without the update OE works exactly as I want it to!

Grayson.

"PA Bear" <PABear@mvps.org> wrote in message
news:udQLQuIhEHA.704@TK2MSFTNGP09.phx.gbl...

- > Are you posting from the problem machine (from your headers: Microsoft
- > Outlook Express 6.00.2800.1106)? That machine is very out-of-date and
- > running much less-secure versions of OE, IE and Windows. Check in at
- > Windows Update ASAP.
- >
- > What are the other settings at File>Identities>Manage identities? Have
- > you tried unchecking the 'Use this identity...' option?
- >
- > After installing updates, have you checked to see that 'Require a
- > password' is still enabled for the identity?

>
> *Is the identity-in-question the default 'Main Identity' or a user-created*
> *Named Identity?*
> --
> *~Robear Dyer (PA Bear)*
> *MS MVP-Windows (IE/OE), AH-VSOP*
>
> *Are You Ready for WinXP SP2?*
> <http://support.microsoft.com/default.aspx?pr=windowsxpsp2>
>
> *What You Should Know About Spyware*
> <http://www.microsoft.com/athome/security/spyware/deviuoussoftware.msp>
>
> *AumHa Forums*
> <http://forum.aumha.org>
>
> *Eternal wrote:*
>> *Hi,*
>>
>> *I'm running Outlook Express 6 on Windows XP. I configured my Outlook*
>> *Express profile with a password so I'd be prompted to enter it whenever I*
>> *open the program. This prevented anyone from accessing my email without*
>> *the password. If OE is closed and then reopened without shutting down the*
>> *PC it goes right back in, however once the PC is restarted the password*
>> *must be entered to get back into OE.*
>>
>> *Once the latest security update for OE is installed, or SP2, this*
>> *completely changes. If I log into OE and then restart the PC it goes*
>> *straight back in without prompting for password after the restart. If the*
>> *update is uninstalled OE goes back to its normal behavior. I've tested*
>> *this on several different PCs of different brands within my company that*
>> *run Windows XP and the result is always the same. The user is no longer*
>> *prompted for the password after the update.*
>>
>> *Previously I was content with just installing all updates except the OE*
>> *update to prevent this problem, but now with the release of SP2 there*
>> *seems to be no way around this. In order to have a more secure system I*
>> *seem to be forced to have less secure email that is open to anyone that*
>> *sits at my desk (other people sometimes have to use my PC). The only*
>> *alternative is to not install SP2 and not benefit from the "security*
>> *improvements". Amazing how security can make you less secure.*
>>
>> *I hope someone at Microsoft can address this, and if their not aware of*
>> *this drawback in their security update (couldn't find any reference to*
>> *this problem on their support site) I hope someone can bring it to their*
>> *attention.*
>>
>> *Thanx.*
>>
>> *Grayson.*
>