

Re: Can't send Email or Read Newsgroups

Source:

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The '530 Authentication required' would indicate that Comcast is now support SMTP Authentication. In OE this is specified in Tools, Accounts, Mail, Properties, Servers, Outgoing Mail Server, My Server Requires Authentication.

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Mike - http://pages.prodigy.net/michael_santovec/techhelp.htm
"Jeremy" <anonymous@discussions.microsoft.com> wrote in message
news:2dba301c46a19\$5ec238d0\$a301280a@phx.gbl...
> Hello. Bruce Hagen helped me out a fews days ago when I
> couldn't read Emails or Newsgroup posts. He told me to go
> to Run and type "regsvr32 inetcomm.dll." He also told me
> to download a program called CWS shredder that would look
> for the CoolWebSearch-whatever program. I ran "regsvr32
> inetcomm.dll" And it would fix the problem temporarily.
>
> I'd have to run the command line each time I received a
> new Email. At the same time I was having a problem with
> some strange program that hijacked my Internet Explorer.
> It wasn't that program mentioned earlier so CWS shredder
> didn't detect it. I traced this hijacker to a website
> called JetSeeker.com which was also related to
> zeropopup.com and www.i--search.com. I Emailed them and
> they told me how to get rid of it. After that, My Email
> seemed to work fine. I wouldn't have to run the command
> line to read new Email.
>
> <HERE'S THE NEW PROBLEM>
>
> Then, I tried to send Email from Outlook. The Email
> doesn't get sent and I keep getting an error message that
> says,
>
> "The message could not be sent because the server
> rejected the sender's e-mail address. The sender's e-mail
> address was '<myEmailAddress>@comcast.net'.
> Subject 'test', Account: 'pop3.comcast.net',
> Server: 'smtp.comcast.net', Protocol: SMTP, Server
> Response: '530 Authentication required', Port: 25, Secure
> (SSL): No, Server Error: 530, Error Number: 0x800CCC78"
>
> A little while before this problem started I moved out of
> my parents' house. I kept the Comcast broadband service
> going at my parents' house because I can't get an Email
> at my new home until July 25 and I don't want to go until
> then without my primary Email address. I can't use the

microsoft.public.windows.inetexplorer.ie6_outlookexpress: Re: Can't send Email or Read Newsgroups

> service at my new apartment because over here we have Cox
> broadband service. Using Cox I can still access my
> Comcast Email address from my apartment, though.
>
> When this problem with sending Email started I figured it
> had something to do with my new location because the
> first time I wasn't able to send an Email, it was also
> the first time I had tried to send an Email from my new
> apartment. I have, however been able to RECEIVE Email on
> my Comcast Email account in my apartment using Cox
> internet in Outlook Express. THE PLOT THICKENS. I called
> Comcast tech support and verified that nothing was wrong
> with my connection to them. My account is active,
> pop3.comcast.net is the correct Incoming mail server and
> smtp.comcast.net is the correct Outgoing mail server.
> Everything worked fine before I moved but it also worked
> fine before I ran that command line. I made no changes to
> the way Outlook Express connects. It all worked back at
> my parents' house.
>
> Either the change in location or the command line could
> be causing the problem. Comcast tech support said the
> problem must be with Outlook Express. I can still send
> Email using my Comcast Email address but I have to go
> directly to the www.comcast.net website; Outlook Express
> just won't do it. As if all of this isn't complicated
> enough, there's another problem...
>
> Through Comcast I get a free subscription to Giganews
> Newsgroups which I view using Outlook Express. Around
> when I ran the command line and noticed the problem with
> sending Email, I started getting a window telling me to
> input my GigaNews User Name and Password each time I'd
> click on a newsgroup or thread. I had OE set to remember
> my password and user name so the problem wasn't over an
> incorrent password or user name. I went to the GigaNews
> website and signed in. My account was active so my
> password and user name were definitely correct. I even
> tried changing the password and updating OE to remember
> this new one but I still got the signin window each time
> I tried to look at a newsgroup or thread.
>
> I'm almost sure the problem is NOT caused by my new
> location and Cox service. The problem is more likely tied
> to that command line Bruce told me to run or some other
> bug in OE. Someone help me please! I know this is all
> very convoluted and over-explained but I would sure
> appreciate the help. Thank you.
>
> Jeremy
>
> PS Bruce, I'm not mad at you :)