

Re: Can't start OE redux

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2004-05/5

From: Mike T. (*root_at_127.0.0.1*)

Date: 05/28/04

Date: Fri, 28 May 2004 22:47:01 +0200

"Robert Aldwinckle" <robald@techemail.com> schrieb im Newsbeitrag
news:%230RwSLHQEHA.640@TK2MSFTNGP09.phx.gbl...

> > *Outlook Express could not be started because Msoe.dll could not be
> > initialized.*

>

> *Where is msoe.dll? What happens if you try*

>

> *regsvr32 msoe.dll*

>

> *or*

>

> *msimn /reg*

>

> *in that directory?*

>

>

> *If you have a machine where OE is working normally what would be most
> informative would be to trace the results of that command on both machines
> using RegMon (freeware from SysInternals).*

>

>

> *If that helps try to figure out why the normal procedure is not working.
> Perhaps an old version of that module (or its callees) is being picked up
> earlier in the path. That is why I am suggesting that you do both
commands*

> *as above from the directory that they are in. In fact, another
SysInternals*

> *utility called FileMon would be useful for comparing those two
invocations*

> *from the point of view of the modules being used.*

>

>

> *Clearly by the message this is meant to be a "This should never happen"
> type of condition. So if it is not due to a resource shortage it most
likely*

> *will be due to some peculiar aspect to your configuration. PA Bear has*

> *already alluded to one possibility in that regard (e.g. if some of OE's
system
> modules have been inhibited from being installed correctly by a "security"
> program); so you might want to pay extra attention to checking that
> possibility. BTW you can quickly get some clues about which modules
> are included in that set by using OE's Help,About command (again,
> on a system which is working normally.)
>
>
> Good luck
>
> Robert Aldwinckle
> ---*

Robert,

I ran regmon, and I don't notice anything in particular that stuck out.
Could be that I'm not sure what to look for either. I went into C:\Program
Files\Outlook Express on both machines, and saw that there were newer
versions of the files in the directory of the working box. I C&Pd the files
over to the non-working box, but still no luck. I'm just so frustrated with
this.