

Re: IE problem: Unable to use Google , yahoo and other search bars in IE...

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2004-05/3

From: PA Bear (PABear_at_mvps.org)

Date: 05/20/04

Date: Wed, 19 May 2004 23:14:29 -0400

YW, DO. Tell the user he/she should /only/ get his/her updates via Windows Update. Especially check in at WinUp on the second Tuesday of the month when the latest updates are usually released.

Thanks very much for posting back. It really helps.

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~PA Bear

Dallas Overturf wrote:

> Just a follow up post to the group on the resolution of this in case
> anyone else runs into this....
> I got a call this evening that all was well after re-installing IE. So it
> appears this was related
> to the update. PA Bear: Thank You for the sites you sent; I'll be
> checking out those hijack type sites
> for my own use / edification!

>

Regards to All, Dallas...

>

>> Thanks PA Bear: I'll try your suggestions as soon as they've backed up
>> their data.(Computer is still
>> useable except that they cannot click on the search bar on google yahoo
>> and other web sites).

>>

>> Note: MS did not send the mail; it apparrently came from their ISP
>> (Comcast) or looked to be from them.

>>

>> I did recommend to them that they always use the tools > windows update
>> rather than any sent links
>> in the future.

>>

>>

Regards,

>> Dallas...

>>

>> --

>> Home Page: www.geocities.com/d_overturf

>> "PA Bear" <PABear@mvps.org> wrote in message

>> news:uh2rzkXPEHA.1644@TK2MSFTNGP09.phx.gbl...

>>> Microsoft does /not/ send unsolicited emails about updates!

>>>

>>> You should be aware that there are some nasties out there which actually
>>> disable your anti-virus application's "auto-protect" though it appears

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>>> to be fully functional, complete with automatic updating, to you. Try
>>> scanning the system using at least two (2) of the free online scans
>>> which follow; each will require ActiveX to be enabled:
>>>
>>> Kaspersky
>>> http://www.kaspersky.com/remoteviruschk.html
>>>
>>> TrendMicro
>>> http://housecall.trendmicro.com/
>>>
>>> Symantec
>>> http://snurl.com/q14
>>>
>>> Check your system for "hijackware":
>>>
>>> Dealing with Hijackware
>>> http://mvps.org/winhelp2002/unwanted.htm
>>> http://www.mvps.org/inetexplorer/Darnit.htm#tshoot
>>> http://aumha.org/a/parasite.htm
>>>
>>> CoolWebSearch Chronicles & CWShredder
>>> http://www.spywareinfo.com/~merijn/cwschronicles.html
>>>
>>> Run in this order:
>>>
>>> 1. CWShredder (fix all)
>>>
>>> 2. Ad-Aware (fix all)
>>>
>>> 3. Spybot (generally, fix all in red)
>>>
>>> Important: You *must* seek updates for Ad-Aware, Spybot, etc., before
>>> each and every use, even "right out of the box". But even they can't
>>> catch everything, 24/7. When all else fails, HijackThis
>>> (http://www.merijn.org/files/hijackthis.zip) is the preferred tool to
>>> use. It will help you to both identify and remove any
>>> hijackware/spyware. **Post your files to http://forums.spywareinfo.com/
>>> or http://forum.aumha.org/viewforum.php?f=30 for expert analysis, not
>>> here.**
>>>
>>> [Alternate download pages for many of the above tools may be found at
>>> http://aumha.org/a/parasite.htm.]
>>>
>>> Also update your virus definitions and then run a full system scan. From
>>> now on, do both daily.
>>>
>>> So How Did I Get Infected Anyway?
>>> http://boards.cexx.org/viewtopic.php?t=957
>>> --
>>> HTH - Please Reply to This Thread
>>>
>>> ~Robear Dyer (PA Bear)
>>> MS MVP-Windows (IE/OE), AH-VSOP
>>>
>>> AumHa Forums
>>> http://forum.aumha.org
>>>
>>> Protect Your PC
>>> http://www.microsoft.com/security/protect
>>>
>>>
>>> Dallas Overturf wrote:
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>>>> Hello all: I ran into a strange problem this evening... a friend
>>>> called up and says he can get to google or yahoo
>>>> etc... but when he clicks in the Search bar on yahoo or google or
>>>> others he cannot type.
>>>> I drove over and looked at it thinking his hosts file was hijacked.
>>>> Hosts seemed correct and pinging
>>>> gave me valid IP addrs so they appear to be getting to the correct
>>>> site(s).
>>>>
>>>> He is a comcast user and said this occurred after an email from
>>>> comcast recommended that they make
>>>> sure they're computer had the latest security fixes (email was
>>>> unsolicited). I checked the link in the email, it does seem to validly
>>>> point them to the microsoft update site.
>>>>
>>>> He says mail on OE is working. They can get to various internet
>>>> sites; I specifically tried simtel
>>>> and again; the simtel search bar could not be used; just like google
>>>> and yahoo.
>>>>
>>>> Other data and dsymptoms:
>>>>
>>>> The update they did was last week (week of May 9, 2004). Don't know
>>>> what date.
>>>>
>>>> OS Win 98 Version 4.10.1998
>>>> Ie: Version: Unable to establish for certain; "about" IE Fails: Error:
>>>> 96 "Unspecified Error".
>>>> At this point no IE version or product ID has been filled in; I'm
>>>> "assuming" due to the error occurring.
>>>> They also have an error Starting OE likely related; but I was able to
>>>> read mail in the inbox in OE.
>>>>
>>>> I looked in the Windows Setup Files on the computer and see both an IE
>>>> 5.x and IE 6.x
>>>> in there. Also a win 98 service pack 1 file as well. so I'm thinking
>>>> they were pretty up to date.
>>>> Also I tried the IE 5 setup and it indicated that a newer version was
>>>> installed.
>>>>
>>>> Note: I tried turning on Java Scripting in IE and restarting; but no
>>>> effect.
>>>>
>>>> Tried deleting files and Cookies from IE: tools > Internet Options
>>>> still no change.
>>>>
>>>> His wife also indicated that initially there was a complaint regarding
>>>> Visual Basic (scripting ??) after update.
>>>>
>>>> I'm wondering maybe VBS dlls need to be re-done?? TIA for any help;
>>>> I'd try it myself as a guess, but
>>>> I've got to drive back there and can't type in to surf there, so
>>>> before driving I'd like to have a good plan of attack!
>>>>
>>>> I'm also wondering if this is some weird virus... though they
>>>> indicated they've not downloaded any
>>>> unknown attachments. They have NAV running; live update indicated it
>>>> had the latest definition files.
>>>>
>>>> Best Regards to All and Thanks for any Help!
>>>> Dallas...
>>>>

microsoft.public.windows.inetexplorer.ie6_outlookexpress: Re: IE problem: Unable to use Google , yahoo and other search b

>>> Please reply via email to: dallas.overturf@verizon.net