

## Re: no mail, oe

**Source:**

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2004-05/1](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2004-05/1)

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**From:** larry jordan (*anonymous\_at\_discussions.microsoft.com*)

**Date:** 05/09/04

Date: Sun, 9 May 2004 07:24:45 -0700

>-----Original Message-----

>Make sure you don't have email scanning enabled in any antivirus software you have. Then go to File | Identities and set up a new Identity. Then add your account and put in the proper server information you got from Bellsouth. See if that works.

>

>If not, then go to the command prompt and ping the POP3 server and see if you can get a response to the ping (meaning it can find the server).

>

>ping servername

>

>If that works, and OE is not working, then try telnetting to the POP3 server and see if you can connect that way.

>

>see

[http://pages.prodigy.net/michael\\_santovec/pop3telnet.htm](http://pages.prodigy.net/michael_santovec/pop3telnet.htm)

>

>steve

>

>"larry jordan" <anonymous@discussions.microsoft.com> wrote in message news:9fb701c434da\$c9c4f6a0\$401280a@phx.gbl...

>> mourning folks

>>

>> got this dadburn outlook express 6 about 8 weeks ago, and have not been able to receive or send e-mail since.

>>

>> i have ask questions on the newsgroup and called my isp

>> (BELLSOUTH), and all i can get is instructions on how to

>> set up the POP3 and SMTP.

>>

microsoft.public.windows.inetexplorer.ie6\_outlookexpress: Re: no mail, oe

>> everytime i open OE i get: the host "SMTP" could not  
be  
>> found, socket error 11001 error number 0x800ccc0d ,and  
>> the host "POP3" couldnot be found socket error 1101 ,  
>> error number 0x800ccc0d.  
>>  
>> well this old man is to dumb to get this figured  
out ,  
>> so i was wondering if theres anyway that i could get  
>> another version of OE back in this comp.?  
>>  
>> i got outlook express 6  
>> version 6.00.2800.1123  
>> windows XP  
>> pent. 4  
>> dsl  
>> ,now  
>>  
>> help me out if you can  
>> thanks much  
>> larry  
>.  
>Mr. Cocharn

thanks a lot for trying to help me out , but i can not  
understand what to do.

thanks again  
larry