

Re: Port 110 question – I REALLY could use some MVP's help

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2004-05/0

From: PA Bear (PABear_at_mvps.org)

Date: 04/30/04

Date: Fri, 30 Apr 2004 14:15:53 -0400

CWS shredder deals effectively with most CoolWebSearch infections, Mike. See <http://www.spywareinfo.com/~merijn/cwschronicles.html>.

Check your system for "hijackware" which may be causing your OE problems:

Help with Hijackware

<http://aumha.org/a/parasite.htm>

<http://aumha.org/a/quickfix.htm>

<http://mvps.org/winhelp2002/unwanted.htm>

<http://www.mvps.org/inetexplorer/Darnit.htm>

CoolWebSearch Chronicles

<http://www.merijn.org/cwschronicles.html>

Run these tools in the following order with nothing else running in background:

1. CWS shredder (fix all found)
2. Ad-Aware (fix all found)
3. Spybot (RTFM but, generally, fix everything in red)

Important: You *must* seek updates for Ad-Aware, Spybot, etc., before each and every use, even "right out of the box". But even they can't catch everything, 24/7. When all else fails, HijackThis

(<http://www.merijn.org/files/hijackthis.zip>) is the preferred tool to use.

It will help you to both identify and remove any hijackware/spyware. ****Post your files to <http://forums.spywareinfo.com/> or**

<http://forum.mvps.org/viewforum.php?f=30> for expert analysis, not here.**

[Alternate download pages for many of the above tools may be found at <http://aumha.org/a/parasite.htm>.]

Also update your virus definitions and then run a full system scan. From

now on, do both daily.

So How Did I Get Infected Anyway?

<http://boards.cexx.org/viewtopic.php?t=957>

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HTH - Please Reply to This Thread

~Robear Dyer (PA Bear)

MS MVP-Windows (IE/OE), AH-VSOP

AumHa Forums

<http://forum.aumha.org>

What You Should Know About Spyware

<http://www.microsoft.com/mscorp/twc/privacy/spyware.msp>

Mike wrote:

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> I was trying to get rid of what I thought was
> the CoolWebSearch virus and one of the things I
> read was to get rid of (via Add/Remove in the
> Control Panel) was:
>
> Speedblaster
> TV T-Media Display (TVTMD.exe in Windows directory)
>
> I didn't find Speedblaster, but I found something called
> TV Media, which I removed.
> I then re-booted and a message popped up which said
> something about your Port 110 through Norton Anti-Virus
> is disabled (or something to that effect).
> I then opened O.E. and I received the following:
>
> The connection to the server has failed.
> Account: 'mail.optonline.net', Server: 'pop3.norton.antivirus',
> Protocol: POP3, Port: 110, Secure(SSL):
> No, Socket Error: 10061, Error Number: 0x800CCC0E
>
> Now I can't receive messages, I can't move messages
> between folders, clicking on an existing message won't
> open it (a menu comes up with "Open", etc. in it).
>
> Could someone PLEASE tell me how to go about
> getting my O.E. to work again.
>
> Thanks so much in advance,
> Mike_____
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