

Re: Mail Rule Problem

Source:

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Yes you will have to go into the registry to remove it then edit the numbers of the rules.

Close OE

START | Run

type in Regedit and press ENTER

Press the + sign next to HKEY_CURRENT_USER

Press the + sign next to Identities

Press the + sign next to the {USER_ID} string there for that Identity.

Press the + sign next to Software

Press the + sign next to Microsoft

Press the + sign next to Outlook Express

Press the + sign next to 5.0

Press the + sign next to Rules

Press the + sign next to Mail

Now, click on Mail

Each subkey below mail corresponds to a rule.

It starts with 000

click on each subkey to find the one you are having problems with.

Note the number of it when you find it.

IF it's say or example 005 and you have a 006 and 007, etc. after it, you will have to rename 006 to 005 and 007 to 006 and so on.

click back on the Mail subkey and remove the high number in the list. If it was 007, you would remove it. Double click on ORDER and just edit it out from there.

Once you have the rules renumbered, close Regedit

The rule will be gone.

"robb.al" <robb.al@tiscali.co.uk> wrote in message

news:1d9a01c4273e\$02c02920\$a601280a@phx.gbl...

> *Operating system Windows XP Professional with service*

> *pack one. Internet Explorer (6.0 spi)*

- > *My problem is making 'Rules' for messages. I have a Rule*
- > *set on it that I cannot remove or alter in any way. I*
- > *feel that I will have to go into the system registry*
- > *eventually to sort it out, which is worrying me.*
- >
- > *This starts off with the message rule box. Written in it*
- > *is:–*
- > *New Mail Rule#1*
- > *Apply this rule after the message arrives.*
- > *Where the line does not contain 'robb.al@ntlworld.com'*
- > *Move it to the Junk Folder*
- >
- > *I urgently need to amend or delete this rule as I have*
- > *changed my internet provider. All the writing in the*
- > *above box is grayed out, except for the blue bits, and*
- > *won't let me do or alter or remove anything. Also in the*
- > *right hand side boxes I can't click on 'Modify'*
- > *or 'Remove' as they are greyed out as well.*
- > *My mail now arrives from my new provider into my Junk*
- > *Folder, instead of my Inbox.*
- > *Maybe someone out there can help please*
- > *Robb.al*
- >