

Re: Please do something about OE!!

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From: PA Bear (PABear_at_mvps.org)

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2 possible fixes (besides uninstalling Norton [whatever]):

– Eliminate any "delete from server" Message Rules (or change the rule to just "delete")

– Go to your online Comcast mailpage and move all inbox messages to another folder, eliminate the troublesome one causing the problem, then move messages back to inbox.

--

~PA Bear

Paul wrote:

```
> I have the exact same problem with Comcast email that everyone else is
> describing herein (and in other places in this ng).
>
> I've since tried the two suggestions- I've turned off NAV's email
> scanning. Still no download of (SPAM) messages and the halting of
> downloading messages (personal email messages actually get through to me
> until the listing encounters one of the SPAM emails- and then, it's only
> specific types of SPAM).
>
> I've tried the second method- setting the SSL in the advanced tab and
> setting the correct ports. Still no dice.
>
> I then tried both methods simultaneously- still no joy.
>
> In between each of these "tests" I rebooted the computer- so as to clear
> any cache crap.
>
> So, here we are- the two recommended fixes don't work for me at all.
>
> Here's the typical message I get:
>
> Your server has unexpectedly terminated the connection. Possible causes
> for this include server problems, network problems, or a long period of
> inactivity. Account: 'xxxxxxx', Server: 'mail.comcast.net', Protocol:
> POP3, Port: 995, Secure(SSL): Yes, Error Number: 0x800CCC0F
>
> Note- I've xxx'd out my account name (wouldn't you?) for this example and
> also, this proves that I tested the SSL method- which failed.
>
> About the ONLY choice I see is the clunky workaround offered up by
> Comcast- go in and delete the SPAM via the web then download to OE (btw-
> regular Outlook works the same way) all of my real email.
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>
> One interesting note- part of me thinks that this is actually the result
> of a modification that Symantec has made to their NAV2004 software in a
> recent update. I've noticed that everyone with this problem seems to be
> running NAV (or some other AV software). I have one other computer in
> the house that does NOT have NAV (or any other AV program) installed-
> it's able to download all of my emails perfectly (including the SPAM
> crap).
>
> So, either my AV software (even when deactivated!) is to blame or
> something in changes made at Comcast's server is incompatible with
> NAV2004 (again, even if deactivated).
>
> I suppose a true test here would be to uninstall NAV2004 altogether
> (gulp!) and see if I can then download my emails again? If it still
> balks at downloading my entire list (SPAM and all) with NAV2004
> completely removed from my system- this would be a clear indicator that
> NAV is not to blame (well, duh).
>
> My greatest fear here is that I bought NAV directly from Symantec online
> and downloaded it to my computer- I can't remember how it's re-installed
> again! :) (I know, it must have a reinstall app somewhere on my system)
>
>
> "Michael" <infomike@comcast.net> wrote in message
> news:u%235wJv7CEHA.1588@tk2msftngp13.phx.gbl...
>> I have noticed other posts about this subject and can't believe that no
>> one has figured out the answer. Microsoft? Are you there?
>>
>> OE will not download certain kinds of spam. The kind that it seems to
>> reject is the type that compresses hundreds of random words in a small
>> section at the bottom of the message. Since I get several of these each
>> day, they will block all of my mail from coming in until I delete them
>> by using a web client.
>>
>> It is not a corrupt mailbox, because we have multiple users having the
>> same problem.
>>
>> What is causing this and what can be done about it? I am tired of
>> having to log into my ISPs web site to get my mail.