

RE: Accessing hotmail accounts in OE

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2004-03/0

From: Jack Wang [MSFT] (jackwa_at_online.microsoft.com)

Date: 03/01/04

Date: Mon, 01 Mar 2004 10:06:39 GMT

Hi Shane,

Thank you for posting here.

The issue may occur if the server is not available. Does the issue still exist now? If so, please delete the current hotmail account and readd it.

1. Backup the emails and delete the account.
2. Click Accounts on the Tools menu.
3. Click Add, and then click Mail.
4. In the "Display name" box, type your name, and then click Next.
5. In the "E-mail address" box, type your Hotmail address, and then click Next.
6. Click HTTP in the "My incoming mail server is" box. If Hypertext Transfer Protocol (HTTP) is not an available choice, you are using an earlier version of Outlook Express that does not support Hotmail.

To upgrade your version of Outlook Express, view the following Microsoft Update Web site:
http://windowsupdate.microsoft.com/public/EN-US/OutLookExpress_ICWemailservernamebox.gif: My incoming mail server is an HTTP server
7. In the "My HTTP mail service provider is" box, click Hotmail.
8. Confirm that "<http://services.msn.com/svcs/hotmail/httpmail.asp>" (without quotation marks) is in the "Incoming mail (POP3), IMAP or HTTP server" box, and then click Next.
http://windowsupdate.microsoft.com/public/EN-US/OutLookExpress_ICWhotmailservernamebox.gif: My HTTP mail service provider is Hotmail
9. In the "Account name" box, type your Hotmail account name.

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10. In the Password box, type your password, click Next, and then click Finish. Your new account appears on the Mail tab of the Internet Accounts dialog box.

11. Click Close. At the prompt to download folders from the mail server that you added, click Yes.

For more information, please refer to the following article. This article describes how to configure Outlook Express to send and receive e-mail messages from a Hotmail e-mail account.

220852 OLEXP: How to Configure Outlook Express to Use a Hotmail Account
<http://support.microsoft.com/?id=220852>

If the issue still exists, please capture a screen shot of the error so that I can understand the issue clearly.

To capture a screen shot, please follow the steps below:

Step 1: When the error message appears, press the Pr Scrn key located at the top-right corner of the keyboard to capture a screen shot.

Step 2: Click Start, select Run, type MSPAINT in the Open box, and then click OK.

Step 3: Use Ctrl + V to paste the screen shot to the canvas. When we are prompted to enlarge the bitmap, press Y or Enter.

Step 4: Click the File (or press Alt+ F) menu and select Save.

Step 5: Select Desktop in the 'Save in' box and type 'screen' in the File name box.

Step 6: Select JPEG in the Save as type box and click OK.

The screen shot is located on the Desktop and named screen.jpg. Then, attach the file with your reply.

Hope this helps!

Sincerely,
Jack Wang, MCSE 2000, MCSA, MCDBA, MCSA
Microsoft Partner Support

Get Secure! – www.microsoft.com/security

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your newsreader so that others may learn and benefit
from your issue.

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| From: "no spam" <nospam@hotmail.com>
| Subject: Accessing hotmail accounts in OE
| Date: Mon, 1 Mar 2004 01:14:48 +1000
| Lines: 14
| X-Priority: 3
| X-MSMail-Priority: Normal
| X-Newsreader: Microsoft Outlook Express 6.00.2800.1158
| X-MIMEOLE: Produced By Microsoft MimeOLE V6.00.2800.1165
| Message-ID: <#CsMGbt\$DHA.220@TK2MSFTNGP09.phx.gbl>
| Newsgroups: microsoft.public.windows.inetexplorer.ie6_outlookexpress
| NNTP-Posting-Host: c210-49-35-142.rochd2.qld.optusnet.com.au 210.49.35.142
| Path: cpmsftngxa06.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP09.phx.gbl
| Xref: cpmsftngxa06.phx.gbl
microsoft.public.windows.inetexplorer.ie6_outlookexpress:192214
| X-Tomcat-NG: microsoft.public.windows.inetexplorer.ie6_outlookexpress
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| Hello,
|
| Recently I have had problems trying to download mail from my Hotmail
| accounts into Outlook Express.
|
| I am getting the message:
| "This service does not currently work with Outlook Express."
|
| There was not a problem before. Is there a fix for this?
|
| Thanks,
| Shane
|
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