

Re: Connection Works in Safemode but not in normal Windows

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.setup/2005-12/msg00007.h>

- *From:* Dijait <Dijait@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 1 Dec 2005 21:29:02 -0800
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Thank you for responding to my plea. I have worked a fix to connect to the Internet, but I did not fix the problem. I will try what you have suggested and let you know. My deselected everything in MSCONFIG except for my DHCP client. Then I painstakingly selected each service one by one until I found what was killing the process. Turns out that my Symantec firewall is infected and was killing the connection. I don't know how to fix that because nothing seems to be cleaning it. Anyways, I installed another firewall and am using IE fine now. But I will try your solutions to see if I can clean that file.

"Don Varnau" wrote:

- > Hi,
- > The fact that you can connect in Safe Mode means (as you probably know) that
- > some program which isn't loading in Safe Mode is causing the problem.
- >
- > First try...
- > If using XP SP2...
- > Log on as an administrator.
- > From Start> Run type the following, and then press Enter...
- > netsh Winsock reset
- >
- > If not using XP2, try WinsockFix from
- > <http://www.tacktech.com/display.cfm?ttid=257>
- >
- > Then start a thorough search for malware.
- >
- > Start by running BHODemon 2.0 from
- > <http://www.definitivesolutions.com/bhodemon.htm> The offender may simply be a
- > BHO.
- >
- > Then you should also download, update and run Ad-aware, Spybot and (if
- > running WinXP) MS Anti-Spyware (Beta.)
- > See these sites for help:
- > Dealing with Unwanted Spyware and Parasites:
- > <http://mvps.org/winhelp2002/unwanted.htm>
- > The Parasite Fight <http://www.aumha.org/a/quickfix.htm>

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- > Malware Removal and Prevention Overview – CastleCopsWiki:
- > [http://wiki.castlecops.com/Malware Removal and Prevention: Overview](http://wiki.castlecops.com/Malware_Removal_and_Prevention:_Overview)
- > Bugs, Glitches & Stuffups: <http://www.mvps.org/inetexplorer/Darnit.html>
- > What you can do about spyware and other unwanted software:
- > <http://www.microsoft.com/athome/security/spyware/spywarewhat.mspx>
- >
- > You may have to register and post a HijackThis log to one of these forums
- > for additional help. Look for the proper forum and an "Important– Read This
- > First" message so that you follow proper procedure.
- >
- > * HijackThis Quick Start
- > <http://www.tomcoyote.org/hjt/#Top>
- > * HijackThis Tutorial and Download
- > <http://www.bleepingcomputer.com/forums/index.php?showtutorial=42>
- >
- > <http://forum.aumha.org/viewforum.php?f=30>
- > <http://castlecops.com/forums.html>
- > <http://tomcoyote.com/forums/>
- > <http://www.bleepingcomputer.com/forums/>
- > <http://forums.spywareinfo.com/>
- > <http://www.spywarewarrior.com/index.php>
- > <http://forums.maddoktor2.com/index.php>
- > <http://forums.net-integration.net/>
- > <http://www.atribune.org/forums/index.php?showforum=21>
- >
- > Hope this helps,
- > Don
- > [MS MVP– IE]
- >
- >
- >
- > "Dijait" <Dijait[at]discussions.microsoft.com> wrote in message
- > <news:F08BF19F-6C3C-4E18-BA25-B1EB62C7A126@xxxxxxxxxxxxxxxxxxxx>
- > > I have lost Internet connection. I think that I have or had a virus
- > > (w32.Sober) which I've just cleaned off the computer. But the connection
- > > is
- > > still broken. I have Comcast Cable modem (RCA DMS245 Or something
- > > likethat.)
- > > The strange thing is that everything is working fine, as if the connection
- > > should be good. They see the modem from their office, and they see that
- > > it's
- > > online. We uninstalled the network card and unplugged the ethernet cable
- > > from
- > > the back of the computer. The computer recognized that the cable was
- > > unplugged and upon reboot it not only recognized the network card as a new
- > > device, but it installed it and identified it when it was complete. We
- > > turned
- > > off all firewalls, virus protection, anti-spy ware, popup blockers and
- > > everthing. We checked the IP addressed et al. But nothing is working.
- > >
- > > I am able to connect in safemode with networking.

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>> As you can see, we did everything but there is something wrong. I use
>> Windows XP professional. I also am using Internet Explorer 6. Any help
>> would be appreciated. What in the world?????
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• **References:**

- ◆ **Re: Connection Works in Safemode but not in normal Windows**
◇ From: Don Varnau

- Prev by Date: **Re: Connection Works in Safemode but not in normal Windows**
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