

## Re: RPC message

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.ieak/2004-03/0290.html>

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**From:** Jim Byrd ([jrbyrd\\_at\\_spamlessadelphia.net](mailto:jrbyrd_at_spamlessadelphia.net))

**Date:** 03/16/04

Date: Tue, 16 Mar 2004 01:45:55 -0800

Hi Johanne – The mind boogles – it's hard to believe that you've hear nothing about the MS Blaster worm that has infected an estimated 500,000 computers world wide! But, evidently not, since that appears to be what you have.

First, so that you can stay booted up long enough to follow the rest of the directions:

Go to Start/Run and type in: services.msc. Scroll down to Remote Procedure Call (RPC)/Recovery/First Failure/Restart the Service (instead of Restart the Computer which it probably is now).

Now, download this script and execute it (courtesy of Kelly site here:

[http://www.kellys-korner-xp.com/xp\\_qr.htm#rpc](http://www.kellys-korner-xp.com/xp_qr.htm#rpc)):

[http://www.kellys-korner-xp.com/regs\\_edits/msblast.vbs](http://www.kellys-korner-xp.com/regs_edits/msblast.vbs) After it's cleaned up your machine of any of the five currently know variants of this worm, it will ask you if you want to download the necessary patch to keep from being re-infected. Say yes and then download and install this patch, 823980, directly available also here: <http://tinyurl.com/ir5h> For safety's sake, after you install the patch and re-boot, RE-RUN the msblast.vbs file to clean up any infection that you just might have gotten between your first clean up and installing the patch.

Note that the MSBlast worm is not the only thing that can attack your machine in this particular fashion, and it's important that you install a firewall which blocks certain specific ports. There's good information here about this worm and a specific section about obtaining and installing a firewall: <http://www.microsoft.com/security/incident/blast.asp#steps>

Follow these directions, and post back please with your results/problems.

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Please respond in the same thread.

Regards, Jim Byrd, MS-MVP

In news:de3401c40ae850cf41630\$a101280a@phx.gbl,

Johanne <[anonymous@discussions.microsoft.com](mailto:anonymous@discussions.microsoft.com)> typed:

> Hi Guys :-)

>

> Just installed XP professional & when logging on to the

Re: RPC message

microsoft.public.windows.inetexplorer.ie6.ieak: Re: RPC message

> ie6, it gives me 40s of internet access...then this  
> message comes up:  
>  
> RPC service terminated unexpectedly  
>  
> NT Authority/system  
>  
> and XP shuts down!! How do I get my internet access to  
> last longer & get rid of this error message?  
>  
> PS/ Also need info on how to remove W32.Blaster.Worm.  
> from Win32 files too!!  
>  
> Cheers