

Re: conveying my browser version to the McAfee site

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2009-05/msg0017>

- *From:* "PA Bear [MS MVP]" <PABearMVP@xxxxxxxxx>
 - *Date:* Mon, 25 May 2009 12:49:08 -0400
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What third-party firewall is installed on your computer (e.g., ZoneAlarm; Comodo)?

Has a Norton or McAfee application ever been installed on this machine (e.g., a free-trial version that came preinstalled when you bought it)?

~Robear Dyer (PA Bear)

MS MVP-IE, Mail, Security, Windows Client - since 2002

Shawn wrote:

I had used the free McAfee virus scanner earlier in the week, but took some actions on my PC and now the site is complaining I need a better version of IE. How do I convey the browser version to them?

<http://home.mcafee.com/Downloads/FreeScan.aspx>

Your current browser is not supported.

To download and install McAfee software, your computer must be running Microsoft Internet Explorer 5.0 or later.

To upgrade to the latest version of Internet Explorer, visit the Microsoft Web site at: <http://www.microsoft.com/downloads>.

Windows: XP MCE SP3
IE : 6 SP3
AntiVirus: AVG 8.5 Free

So I got a virus, started using online virus scannerS and increasing the frequency of my local A/V; and deleted registry entries and files according to the instructions found on the internet. The symptoms persisted so I deleted more files on the C drive which failed to help. It was at this time I noticed the McAfee complaint. I upgraded to IE 8, this failed to improve either situation. Installed FireFox and the virus symptoms went away, but the my usual online scanners refused to run. Kaspersky detected the problem dll so I deleted it and surfed (virus) symptom free. Now the

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McAfee site still states I have a bad version of IE and I don't like what IE 8 does to my Facebook so I removed the upgrade.