

Re: Cannot open link on college web course page...

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2007-09/msg0017>

- *From:* nass <nass@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 16 Sep 2007 01:46:00 -0700
-

Thanks Frank for your insight.

-Kel:

What Toolbars are they?, they could be the culprit in your situation.
Are you been able to access this Site before?, what happen if you included it in your Trusted Sites?.

Did you update/upgrade your Java engine?.

I noticed and some users here on this NG have said that this can happen also if you have an Old Version of Anti-Virus incompletely uninstall (there are some residues left behind) can cause this.

Perform the steps and Reboot your machine and let us know about this Toolbars.
HTH.
nass

"Frank Saunders, MS-MVP OE/WM" wrote:

Msjava.dll has not been part of a Windows install for some time. Very few WinXP machines have it.

--

Frank Saunders, MS-MVP OE/WM
Do not send mail.

"-Kel" <Kel@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:AF660715-F756-4EA7-8AB9-CC12BB03DD36@xxxxxxxxxxxxxxxxxxxx>

Oh, one more thing Nass, out of all the .dll commands I went through all were successful except Msjava.dll...culprit maybe?

"nass" wrote:

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"-Kel" wrote:

I am taking a college course online which uses WebCT and the problem is when I access the college's online page and type in my name and password it brings me to a link which should automatically open up the course in WebCT. What happens is when I click the link, IE6 pretty much stalls and doesn't open the page at all, I get up tp about 5 green bars in the status line and nothing happens. I've shut off firewalls, shut off all pop up blockers, changed security settings, deleted temp files, even downloaded Firefox and it does the same exact thing. I've been on the horn with my college's IT people who've had me ping the site and it comes back after 4 tries as timed out and they have no idea what's wrong on my end and how to fix this problem...can anyone help me please?

Some users said that by enabling/checking the check box for TLS 1.0 the problem resolved, so try this first then if it didn't help try the rest of the steps.
Cipher strength appears as 0-bit in Internet Explorer
<http://support.microsoft.com/kb/261328/en-us>
"The Page Cannot Be Displayed" Error Message on a Secure Web Site
<http://support.microsoft.com/?kbid=303807>
How to troubleshoot problems accessing secure Web pages with Internet Explorer 6 Service Pack 2
<http://support.microsoft.com/?kbid=870700>

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= ... First, try to clean up your caches, Internet files and delete cookies by doing this:
Click Start >> Control Panel >> Double click Network and Internet Connections >> Double click Internet Options.
On the IE properties windows you will see these Tabs: General | Security | Privacy | Content | Connections | Programs | Advanced
Under General Tab clear your History, Internet Files and Cookies.
Then click on Advanced tab and scroll down to under the Browsing Option:
 Browsing
 Enable Third-Party browser extensions (Req Rest)
uncheck this box.

HTTP 1.1 Settings
 Use HTTP 1.1 ,= Make sure this checked
 Use HTTP 1.1 through proxy connections
If you using proxy check the proxy one if not check only the first one.

Then under Security Option:
 Security
 Use SSL 2.0
 Use SSL 3.0
 Use TLS 1.0
Then click on Programs Tab and click Manage Add-Ons and Disable all non Verified Add-Ons (You should Renable them later one-by-one and see the culprit and update it or remove it.

Then download this software and update it then run a scan for malwares:
http://www.lavasoft.com/products/ad-aware_se_personal.php

= Then Open a run command and type in these DLLs to re-register them:
regsvr32 softpub.dll
regsvr32 Wintrust.dll
regsvr32 Mssip32.dll
regsvr32 Initpki.dll
regsvr32 Msjava.dll
regsvr32 Gpkcsp.dll
regsvr32 Scabase.dll

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regsvr32 Slbcsp.dll
regsvr32 Urlmon.dll
regsvr32 Cryptdlg.dll
regsvr32 Dssenh.dll
regsvr32 Rsaenh.dll

Note you can copy the above and paste in a Notepad and Save As on the Desktop reg.bat file then double click the file on the desktop to run or

you

can open a run command and type in:

C:\Documents and settings\user\desktop\reg.bat click [OK] and then Yes.

Again on the Run command type in:

ipconfig /flushdns click [OK]

ipconfig /renew click [OK]

netsh winsock reset click [OK]

Reboot your machine and see if you can access any website/link easily and

without the cannot connect error message.

or this tool (winsockFixer) from here:

<http://www.nasstec.co.uk/tools.html>

Open a run command and type in:

sfc /scannow click [OK] you will need the XP CD installation media to accomplish this operation.

= Either try to update your windows scripting engine or Java version on

your

computer, try to uninstall the old Java first.

Windows Script 5.6 Documentation

<http://www.microsoft.com/downloads/details.aspx?FamilyID=01592C48-207D-4BE1-8A76>

<http://www.java.com/en/download/index.jsp>

= Open the Windows

Explorer and locate this path:

C:\Windows\System32\drivers\etc = look in the Right

Pane/window for this

file called the HOSTS file but not the one with the extension

.SAM

leave

this as is.

If you can't see it try to click Tools >> Folder Options and select show

Hidden files and folder, then right Click the Hosts file and select open

with

Notepad.

There see any reference for that site and remove it, you Hosts

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file will
looks like this:
102.54.94.97 rhino.acme.com # Source server
38.25.63.10 x.acme.com # Client Host
127.0.0.1 LocalHost

Remove all other References other than those above.
You can also try to assign the web address in the trusted zone
on the IE
properties.

= Before we go further are you connecting by Router or
Modem, in either
try to
Power or unplug the Power cord for the Router/Modem for
about 40 seconds
or
so be generous with it <g> turn the computer OFF and wait
for the time to
go
by!!.
Then Turn the Router/Modem ON and wait a minute or so
then Power ON the
computer and try to establish a connection and try the link,
does it
work?.

= If still no joy then continue the heavy work:
Open windows Explorer and locate the Hosts file and
Rename it to
Hosts.OLD
Reboot the machine and try, does it work.

= If not working still try this:
search for them by this name *index.dat* and you can delete
them
then the on reboot the system will recreate them for you.
Some of them here:
C:\Documents and settings\Administrator\Cookies = index
C:\Documents and Settings\User\Cookies = index
C:\Documents and settings\User\User data = index
C:\Windows\Temp\Cookies =index
C:\Windows\Temp\History = index
C:\Windows\Temp\Temporary Internet Files\Content.IE5 =
Index.dat
Reboot your machine and see if this helped.
HTH.
Let us know.

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