

Re: IE7 and IE6 both crash

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2007-09/msg0012>

- *From:* umwhat <mesomewhere@xxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 11 Sep 2007 16:56:01 -0700
-

KenV,

....those IE problems you are having are exactly the problems I had with IE7 a week before my computer crashed. I would look at the Macromedia folder, make sure there is nothing but Flash Player9 files in there. Search for Flash Player 6 files perhaps – I'm not a professional.

Follow the instructions in that Adobe webpage exactly. Perhaps the problem has gone further than its first stages. Perhaps a Windows operating system repair.

--

....scribble...scribble...scribble...

"KenV" wrote:

Well, I don't think it will turn out to be the same problem..

IE6 and IE7 crash only with one site (so far), www.cnn.com, and what I get is just the standard gray screen error message, offering to send the error report to Microsoft.

I have removed all references to Flash and Macromedia on this computer, including a few old "macromed" directories that the removal utility didn't find, and have rebooted several times, and the problem persists. I have also cleared the IE cache several times.

If it is still a Flash Player issue, then the conflicting files are hidden somewhere that I can't find. I think it is equally probable that the problem is something else, perhaps similar to the Flash problem you and others have encountered.

At this point I am at a loss to know how to troubleshoot this further.

Re: IE7 and IE6 both crash

Ken

"umwhat" <mesomewhere@xxxxxxxxxxxxxxxxxxxx> wrote in message
news:360488FA-EE50-45CD-9611-23FDC8F1000B@xxxxxxxxxxxxxxxxxxxx

What you describe is happening, that IE7 closed down is what happened when I had IE7 problems. Eventually the computer crashed and rebooting produced an NTLDR not found message on a black screen.

Did you have a look at the files that were removed to the recycle bin? Was there any Flash Player6 files in it? Perhaps, if there are Flash Player 6 files in the recycle bin from the Macromedia folder, then perhaps there are copies still in the operating system.? I am sure Flash Player has been causing the problems, hence the reinstallation instructions at Adobe.com.

Will you have both IE6 and IE7 folders in the computer?
...if you removed the old Flash Player files and installed the latest Flash Player you seem to have done all I can understand of the problem I had.

--
...scribble...scribble...scribble...

"KenV" wrote:

No, unfortunately that didn't work, either.

"umwhat" <mesomewhere@xxxxxxxxxxxxxxxxxxxx> wrote
in message
news:BCA747C0-CEB1-401D-A59E-8CD7A09F534B@xxxxxxxxxxxxxxxxxxxx

I had stacks of IE7 problems, the only thing I can remember I did was return to Windows Update after the Flash update...or before...or...anyhow, I think I looked at Microsoft Update webpage earlier that day and found no updates and when I returned there 4 hours later there were 3 updates. One was an IE7 security update. Maybe check Microsoft Downloads for the latest security update and reinstall it...sorry I'm only guessing...but...

Re: IE7 and IE6 both crash

...scribble...scribble...scribble...

"KenV" wrote:

Any other ideas?

I went to the link to
uninstall Flash that
"umwhat" posted, saved the
file,
exited out of everything,
removed Flash, rebooted,
installed the updated
Flash from Adobe, and
restarted IE, went to
www.cnn.com. IE still
crashed
immediately.

Ken

"PA Bear"

<PABearMVP@xxxxxxxx>

wrote in message

news:%23R8cq0%238HHA.600@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Probably an
issue
involving
Flash.

~Robear
Dyer (PA
Bear)

MS
MVP–Windows
(IE, OE,
Security,
Shell/User)

AumHa
VSOP &
Admin
<http://aumha.net>
DTS–L
<http://dts-l.org/>

KenV

Re: IE7 and IE6 both crash

wrote:

It
turns
out
that
the
crash
occurs
only
on
my
home
page,
which
is
www.cnn.com.
If
I
boot
IE6
or
IE7
into
another
page
through
:Run",
it
doesn't
crash,
until
I
go
back
to
www.cnn.com.
But
www.cnn.com
doesn't
crash
when
I
go
to
that
page
in
Firefox.

So--the

Re: IE7 and IE6 both crash

problem
isn't
serious
now--I
have
changed
the
home
page--but
why
would
this
be
happening?

"KenV"
<kvatznospam@xxxxxxxxxxxxxxxx>
wrote
in
message
news:edPCsU98HHA.4612@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

For
no
apparent
reason,
today
every
time
I
boot
up
IE7
I
get
one
of
those
gray
error
messages
that
offers
to
send
the
information
to
Microsoft,
and
then

Re: IE7 and IE6 both crash

IE7
disappears.

I
have
tried
clearing
the
Internet
temporary
files
and
the
computer
temporary
files.

I
have
uninstalled
IE7
and
gone
back
to
the
default
IE6,
but
I
get
the
same
message,
even
after
rebooting
the
computer.

I
have
XP
Pro,
SP2,
all
updated.

How
do
you
begin

Re: IE7 and IE6 both crash

to
diagnose
and
fix
a
problem
like
this?

Ken