

Re: ie stops working after approx 10 minutes.

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2007-09/msg0005>

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- *From:* "Robert Aldwinckle" <[robald@xxxxxxxxxxxxxx](mailto:robald@xxxxxxxxxxxxxx)>
  - *Date:* Wed, 5 Sep 2007 10:11:05 -0400
- 

"callmesnake" <[callmesnake@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:callmesnake@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
<news:CCF8B3CA-F09E-408C-88BB-F0256FD17BD0@xxxxxxxxxxxxxxxxxxxx>

"Robert Aldwinckle" wrote:

"callmesnake" <[callmesnake@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:callmesnake@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in  
message  
<news:F6FB5D84-8026-46AC-9BBC-4FA999B34551@xxxxxxxxxxxxxxxxxxxx>

after booting up my pc internet explorer will work (browsing  
etc) for about  
10 minutes then i cant browse anymore.i also have aol and it  
works fine. i  
have to reboot to get ie to work again and again it only works  
for approx 10  
minutes. i have done spyware, hijacker, virus etc checks and  
i'm clean.  
whenever it stops working i can still ping and still have a  
good ip address  
etc and aol still works just fine.....i just cant browse anymore  
on ie unless  
i reboot and it'll only work for about 10 minutes. i'm using ie  
7 and tried  
version 6, but same results.

Open a cmd window and enter:

```
netstat -anop tcp | sort /+70
```

and

```
tasklist
```

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Match up the PID (from the O switch in the netstat) with the task name. If you see multiple connections to the same destination by the same PID that could be a significant symptom. E.g. another poster discovered that his AntiVirus had a "feechur" which was acting like a (poorly performing) proxy and causing that symptom.

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx?dg=microsoft.public.internet>

HTH

Robert Aldwinckle

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[reply broken off from previous post's blank line and reformatted.  
Does it get this Quoted Printable effect because it was added like that?]

hi robert...thanx for the reply but unfortunately i'm not that technically advanced. after getting to the cmd prompt i'm not sure if what you wanted me to enter was typed correctly in your reply message.

Yes. You could have copied and pasted the entire line:

```
netstat -anop tcp | sort /+70
```

That line is what is known as a command pipeline, where the output of the first command is treated as an input file for the second command. The second command is just a convenience to try to simplify the manual analysis by grouping connections by PID. Also the P switch and the TCP parameter are meant to help simplify the analysis (e.g. by removing UDP connections from the output.) Therefore, if you prefer you could reduce the command to:

```
netstat -ano
```

and still be able to do the manual analysis that I'm suggesting (and that the previous poster did.)

The second command tasklist needs to be entered separately. I previously found that listing other multi-command suggestions apparently caused novices such as yourself confusion by not separating the commands by extra lines and/or the word AND and indenting the commands to try to make that distinction. Otherwise I would still be giving them as they would be entered in the cmd window, one per line, unindented.

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i guess putting it in less technical terms and showing me what to look for would help me out alot.

I will try to help if you ask questions. I will not rewrite what I have written just guessing what your reading comprehension difficulty might be.

i really appreciate the help. along with the problem i have, my scrolling is not smooth anymore even tho smooth scroll is checked in the advanced setup.....

That may be a more significant symptom then.

E.g. it could indicate that you have an out of control process sucking up CPU utilization and thus causing general performance problems. Use Task Manager to check for that possibility.

I can't remember which columns are the default with that tool.

I have them all enabled (e.g. using TM's View, Select columns... dialog). Press Ctrl-Shift-Esc and try that too then use the Processes tab, and sort by the CPU Usage column. If something other than System Idle Process is running at greater than 50% you would have your likely culprit for this scenario. Another related symptom which might be less obvious but equally invasive would be a process which is "thrashing" as seen by indicators such as page faults, memory usage, etc.)

no microsoft updates will download or install; i guess because of the ie problem.....

Perhaps. Others who aren't having your performance issues have problems accessing WU/AU though; so it could be a separate issue.

when i try to search file and folders not even the entire page comes up, just the dog and no text or text boxes (to enter what you're searching for etc)...

also if i were to try a system restore the system restore box comes up with just an outline... no text or images..... this is all very strange.

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Sounds like your problems are more serious than just an issue with IE.

BTW please DO NOT overwrite or append to previous post's lines. Especially for a web interface poster such as yourself it can be very misleading. E.g. only if you click on

Click to show or hide original message or reply text.

in the following link

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx?&query=callmesnake&lang=en&cr=US&gui>

can you see your last comment.

HTH

Robert

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