

Re: No joy at all

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2007-07/msg0017>

- *From:* "Jon Kennedy" <jkennedy2@xxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 12 Jul 2007 20:46:40 -0400
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If no joy with Robert's suggestions.....and you can see the test applet here:

<http://java.com/en/download/help/testvm.xml>

Go to Start...Settings...Control Panel...Java.

General tab...Network settings – select "Use browser settings".

General tab...Settings – Delete Files

Java tab...View – check all "Enable"boxes", under both User and System tabs

If still no joy, go to Start...Settings...Control Panel, Add/Remove and uninstall all instances of the J2SE Runtime Environment/Java(TM) SE Runtime environment. The in IE go to Tools...Internet options...General tab...Settings...View Objects, right click and Remove all instances of the Java Runtime Environment, if still there.

Then go to www.java.com and reinstall. Then in IE go to Tools...Internet Options...Advanced tab, scroll down to the Java entry and make sure it's checked. If not, check it, click Apply, Okay, reboot.

BTW, the only Java on the first URL you mention is that little odometer.

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"marilu" <marilu@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:239E05A7-8EF4-4858-BEF5-65703C90BFE5@xxxxxxxxxxxxxxxxxxx>

Could not solve the problem.

http://www.liveops.com/answer_agents_questions.html

If you go to this URL (in my computer) I get the following message on top of

everything:

-- You are using a browser which is not Java –enabled. This page is all about the demonstration of a Java applet and will make no sense in a

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Non-Java
browser.

It doesn't happen if I do it in another computer.

https://callcenter.liveops.com/mason/ccbridge/login_form.html

When I use this one in my computer, which I used to work all the time,
once

I am logged in I get "unable to communicate with applet. This happens
since I

switch from dsl to cable and the tech came home to install the software.
Maybe I should call the cable company?

If I use other computers I am able to go in without problems.
do not worry, be happy