

# RE: IE Error on Only One Webpage

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2007-05/msg0033>

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- *From:* JaneBrown <[JaneBrown@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:JaneBrown@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 22 May 2007 08:25:01 -0700
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Nothing worked. The only thing I don't have is Windows XP SP2. Never installed it because I heard it causes all kinds of problems and crashes after installation. What's your opinion on that?

Jane

"nass" wrote:

"JaneBrown" wrote:

I'm having a problem with and IE error on a specific webpage only. The webpage is RCI.com. When I try to log on, it logs me in but then I get the IE error box saying, "Internet Explorer has encountered a problem and needs to close. We are sorry for the inconvenience." I can access all other webpages okay, including all the RCI pages when not logged in.

The data from the error report is as follows:

AppName: iexplor.exe  
ModVer: 6.0.2745.2800  
AppVer: 6.0.2600.0  
ModName: mshtml.dll  
Offset: 0019cOd2

Please help!

If this happened on a new install then may be you have a bad RAM on your computer so try to test the RAM or Swap them around and see if that will help. Again did check for malwares and Viruses on your computer by scanning. Try to update and get the latest Security patches from MS that may help eliminate it, also try to Disable Third-Party browser under the Advanced Tab and then reregister that DLL by typing this in the Run command:

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regsvr32 mshtml.dll click [OK] and Reboot your machine and see.

"When you visit a Web page that uses a custom pop-up object, Internet Explorer 6 closes unexpectedly"

<http://support.microsoft.com/kb/923996>

There is a HotFix for this on MS, so if the above didn't apply or solve your issue you need to try the Fix.

For Malwares download both these software:

[http://www.lavasoft.com/products/ad-aware\\_se\\_personal.php](http://www.lavasoft.com/products/ad-aware_se_personal.php)

<http://www.safer-networking.org> ; for Spybot S&D

Download the ZIP file and unzip to make a bootable CD to test the Memory:

<http://www.memtest86.com/>

Open a Command Run and type in :

sfc\_/scannow ( \_ = Space )

Did you scanned in both modes for malwares and Viruses and also run a Disk CleanUp then Defrag your System.

HTH.

Let us know.

Regards,

nass

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