

Re: Website comes up as a blank page

Re: Website comes up as a blank page

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2007-04/msg0045>

- *From:* "PA Bear" <PABearMVP@xxxxxxxxxx>
 - *Date:* Wed, 25 Apr 2007 17:50:23 -0400
-

Firefox is not part-and-parcel of Windows.

~PA Bear

"Ron Staton" <rstaton@xxxxxxxxxxxxxxxx> wrote in message

news:u6wpZJ4hHHA.4600@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

But if that was the case, why does it work in Firefox? I would think that it was more of a Group Policy issue because the policy settings wouldn't affect Firefox, would they?

>>> PA Bear<PABearMVP@xxxxxxxxxx> 4/25/2007 12:35:30 PM >>>

I'd contact McAfee Support, Ron. It looks like McAfee's "protections" are disabling scripting, or possibly another security application is.

~PA Bear

"Ron Staton" <rstaton@xxxxxxxxxxxxxxxx> wrote in message

news:uo%23CjM1hHHA.4596@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Yes, I did see that before but I thought on the off chance that Java was being used somewhere I'd update that also. We have the site added as a trusted site so everything is set as enabled or prompt but there was no change and no prompts. No, the only thing I can think of would be antivirus. McAfee has a setting in Protection Pilot that we have enabled that disables execution of scripts from the temp folder but that shouldn't interfere with this. On Access scan also has a setting for ScriptScan that is enabled but even when I disable it nothing changes. I just tried disabling the rule about running scripts from the temp folder on the off chance it was blocking it but there was no change.

>>> Robert Aldwinckle<robald@xxxxxxxxxxxxxxxx> 4/24/2007 9:27:17 PM >>>

"Ron Staton" <rstaton@xxxxxxxxxxxxxxxx> wrote in message

news:OkKKWOrhHHA.4952@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

...

> Java is also up to date.

Did you see the requirements listed at the bottom of this page?

<http://198.173.15.21/cao/FindMyParcel.asp>

The site uses Javascript, no sign of Java being used.

Re: Website comes up as a blank page

Re: Website comes up as a blank page

You could try re-registering its module. E.g. Run...

```
regsvr32 jscript.dll
```

Also you could try using a technique I call maximal prompting to see how far you are getting at that site. E.g. use the Security settings dialog to set anything which is currently Enable to Prompt (when available). BTW this could also be used to prove that Java is not being used because then there would be a prompt regarding ActiveX...

FWIW when I try maximal prompting on your page even with Work Offline set I get an immediate prompt for scripting. I reply Yes to that and get my background color but no more content and another prompt for scripting. (Times 3.) Then a new background color. Still blank. Then finally the page is rendered with no further interruptions. So I guess rather than setting all Enable settings to Prompt it would have been sufficient to change just the one for Active Scripting. ;)

The page does have a rather unusual construction. E.g. there is a script element *before* the DOCTYPE and the rest of the HTML. Do you have any programs active which would be trying to inhibit scripting? E.g. perhaps the unusual construction of the page could confuse such software and cause the whole page to be suppressed or otherwise corrupted. Etc.

HTH

Robert Aldwinckle
