

# Re: Virus problem.

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- *From:* Scott Burke <[ScottBurke@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:ScottBurke@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 2 Apr 2007 08:48:01 -0700
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Thanks for your time everyone.

My system is XP Pro

I was using SBC virus/alware pakage. It did not see this coming!

So I uninstalled that and installed AVG. Updated it's files.

My restore points are gone because I updated XP to XP Pro.

But why stop system restore?

Will it automaticly restore without my permission?????

Scott Burke

"Poprivet" wrote:

Scott Burke wrote:

Last week I was hit by a virus. My virus checker appartently removed only half of the virus. Every time I open IE The computer locks up for about two minates then it opens fifty blank windows??? There was an error box. something about not finding a token????

the virus checker says the system is clean so I am guessing that the problem is inside of IE.

Does anyone know where to look to manually fix this?

Scott Burke

It's not likely to be an IE issue; yet, at least. Those are classic symptoms of a remaining infection. And manually fixing this sort of thing is going to be nearly impossible even for the experts because of the many places the problems can reside.

Re: Virus problem.

What AV software did you use? Is it updated within the last few days? In not, update it. If it's a no-name try one of the many free scans offered at reliable places like symantec, McAfee, AVG and the like. Avoid unknowns in the business; some scamware will find errors whether there are any or not, and then require you to buy their software.

If you're reasonably sure your AV can't find anything and it's up to date with the latest virus file detectors, then you need to look for adware/spyware/malware.

Do that by downloading, updating and running at least three of your favored spyware detectors. I usually use Adaware from lavasoft.com and Spybot from spybot.com. Then add another of your choosing; Windows defender has had some luck, I hear. I also use Winpatrol.

Once you get cleaned up, then install a firewall: ZoneAlarm makes a decent one that's still free.

Let us know how you're doing.

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