

Re: iexplore.exe – Application Error (upon exiting IE)

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2007-03/msg0024>

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 - *Date:* Tue, 13 Mar 2007 08:31:21 -0700
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Step 3 worked for me too, turns out the confidentiality bar that norton 360 installs causes this to happen.

I've had it happen on both my computers.

the one to disable was

"norton confidential browser helper object"

disabled that one and it worked fine and hasnt caused any problems with norton 360...yet...

andy

"photoval" wrote:

Ted,

Thanks for the help. Step 3 worked. The Big Fish Games Toolbar was the culprit. I disabled it (thanks for telling me how – now I can get rid of the annoying yahoo toolbar that keeps reappearing)

Val

PS I'm not sure why you put the most likely culprit as number 3 but I started with that step :)

"Ted Ziegler" wrote:

This error message is almost always due to one of three causes:

1. Malfunctioning RAM – the hexadecimal numbers you are seeing are memory addresses. You can test your RAM here:

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"Windows Memory Diagnostic"

<http://oca.microsoft.com/en/windiag.asp>

While it's certainly possible that you have bad RAM, it's not the most likely cause.

2. Viruses and other malware – You can determine this by exhaustively testing your system. I say "exhaustively" because malware is becoming increasingly difficult to catch.

While it's certainly possible that you have some type of infection, it's still not the most likely cause. Here is the most likely cause:

3. A program active on your computer is not releasing its grip on a memory address, making it impossible for Internet Explorer to shut down on its own. By clicking 'OK' to the message you are, in effect, forcing IE to shutdown.

What program would exhibit such chutzpah to Internet Explorer? It must be a program that runs with Internet Explorer, such as an activex control or a browser helper object (BHO).

Some helper, right?

To find out which one is the bad boy, the next time this happens open IE and go to Tools > Manage Add-ons. One or more of the "Add-ons currently loaded in Internet Explorer" is your candidate. Disable each one in turn (which may require you to unload or uninstall the associated program) until you find the culprit.

In my case, it was my advertising blocker.

There is another possible cause. In my opinion, this is also not the most likely cause, but I would be remiss if I didn't tell you about it:

"You may receive a "The memory could not be read" error message when you

click certain Web site links in Internet Explorer 6"

<http://support.microsoft.com/default.aspx?scid=kb:en-us:899811>

Happy hunting.

Ted Ziegler

"Backup is a computer user's best friend."

photoval wrote:

My son's account on my Windows Home XP computer,
doesn't exit IE 6 cleanly.

He get's the following message when he exits:

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"The exception unknown software exception (0x0eedfade) occurred in the application at location 0x7c812a5b."
It doesn't seem to affect the PC or anything – just an annoying error message. I've tried rebooting with no joy.

My account and my other son's account work fine – I do not get this message.

Any help would be appreciated.

thanks in advance,
Val