

MSN.exe – what is it, how to fix it?

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2006-11/msg0073>

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Hello all Microsoft fans!!

I've searched the web and MS knowledge base, with no helpful results, so here I am.

A friend has a Verizon DSL account which appears to have a tricked-up MS Internet Explorer as part of that package.

Today she reports that on boot (or after clicking a MSN icon) a message appears somewhere on the top of the screen:

C:\Program Files\MSN\MSNCorefiles\MSN.EXE "application configuration is incorrect" May have to reinstall.

Before getting to any solutions, I have some comments about the general nature of file naming and product management by Microsoft.

When a message appears about something called MSN.exe, I would expect that it would be associated with a UNIQUE PRODUCT NAME. Call it MSN-browser. Whatever. But some name that can then be used as a keyword for searching for solutions or download packages. Instead, I'm off getting all sorts of search results for MSN Messenger, or trojans, or maybe it's Microsoft Explorer 6, or something else.

I'm a programmer, and I would expect that for the general user, if a problem occurs, that person should be able to easily identify it BY NAME, and if needed, easily find repair instructions or a reinstall download package. But that doesn't seem to be the MS way. Why is it so non user-friendly? The Microsoft.com website didn't help me at all with the knowledge base or with finding any repair/reinstall downloads. (To be fair, the Verizon website had nada as well.)

Anyway, back to the problem at hand.

QUESTIONS:

What is ../MSNCorefiles/MSN.exe exactly? I still don't know.

MSN.exe – what is it, how to fix it?

Any ideas how to fix this apparent "application configuration" problem?

Is there a simple way to download a new package for reinstall, should that be indicated?

Is it true that there is, in fact, no Microsoft Network? I am unaware of a special network owned and operated by Microsoft. Is Microsoft Network merely a jazzy name for an enhanced Internet browser? (If so, somebody should be publically flogged, and you know who I'm referring to.)

Any answers greatly appreciated, especially for fixing the problem.

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