

Re: ie7 refuses to open website – blank page

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2006-10/msg0119>

- *From:* "PA Bear" <PABearMVP@xxxxxxxxxx>
 - *Date:* Thu, 26 Oct 2006 23:05:10 -0400
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Sorry – maybe I wasn't clear. The IE7 support options send you to an IE7 support forum.

There are no IE7- or IE-specific forums, just newsgroups...which are available using the web-interface (this is how you're posting to the newsgroup) and in a newsreader (which is what I'm using). See <http://www.microsoft.com/windows/ie/community/default.mspix>

IE7 Help > Online Support takes you to <http://support.microsoft.com/default.aspx> > "Get support for IE7" takes you to <http://support.microsoft.com/ph/8722> > There's a link to "IE Community" in the right-hand menu on that page which takes you to <http://www.microsoft.com/windows/ie/community/default.mspix>.

All IE7-specific questions should be posted to the IE General newsgroup, not IE6 Browser, to get the best help.

...no web accelerator (to our knowledge)

Is /your/ machine connected to the same ISP as your wife's? Is it a dial-up connection? If so, who is the ISP?

Using IE7, www.stencil-maker.com/ continues to open an essentially empty page. If your wife still gets content on it using IE6, the site owner needs to extensively update the page to conform to IE7's coding standards.

—

~Robear Dyer (PA Bear)
MS MVP–Windows (IE, OE, Security, Shell/User)

Rob! wrote:

Sorry – maybe I wasn't clear. The IE7 support options send you to an IE7 support forum. On that forum, I was directed to this IE6 forum where knowledgeable users hang out. Here, you directed me to IE general – and I went there where Gus was kind enough to respond. Its a bit of a runaround but I'm more than happy with any help I can get. Does anyone at MS actually read these forums?

Yes Marilyn can still get the site and her settings are – – no web

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accelerator (to our knowledge) and check for newer versions automatically. If you were thinking she was looking at cached pages, we trust the company but have not ordered or been to their site since February. That would have to be a BIG cache! I also tried from work today – different ISP and IE6 – and it came up OK there as well. Also, <ctl>F5 gives me a good refresh. I also just get the grey page on IE7. If it helps, I can copy the source code from Marilyns machine and send or post it.

I'm still posting to the wrong forum here. Should I switch to IE general?

Rob!

"PA Bear" wrote:

If you are running IE7, IE General is where you should post. Good ol' Uncle Gus was the only one who replied to your one and only post in IE General, and he certainly didn't send you (back) to IE6 Browser:

http://groups.google.com/group/microsoft.public.internetexplorer.general/browse_frm/thread/f0b9360

I can tell you for sure that the website opens here in IE7, but no content whatsoever is displayed.

Here is Google's cache of the page, taken Fri., 20 Oct-06. What do you see? I don't see nothin' but gray page...

<http://64.233.161.104/search?q=cache:zo4CQKc37FAJ:www.stencil-maker.com/+stencil-maker&hl=>

If your wife can still see page content using IE6, let me know. Also let me know if any "web accelerator" is installed on her machine and what her settings are in IE Tools > Internet Options > Temporary Internet Files > Settings > Check for newer versions of stored pages.

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~Robear Dyer (PA Bear)
MS MVP-Windows (IE, OE, Security, Shell/User)

Rob! wrote:

:(Rejection.....

It took me a while to find the forums. The IE7 forum sent me here. Now

you

are sending me elsewhere. I'm getting bounced around so much I feel like

I

might have accidentally called the phone company for service.

:-)

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Rob!

"PA Bear" wrote:

Those using IE7 are asked to post their comments & questions to and seek support in microsoft.public.internetexplorer.general newsgroup.

On the web:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx?dg=microsoft>

In your newsreader:

<news://msnews.microsoft.com/microsoft.public.internetexplorer.general>

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~Robear Dyer (PA Bear)
MS MVP–Windows (IE, OE, Security,
Shell/User)

Rob! wrote:

Trying to open
www.stencil-maker.com –
a known and trusted site.
My
wife
(still on IE6) can open it, but
I cannot – even with
Phishing filters
disabled – ie restart and
even system re-boot.

Suggestions appreciated.

Thanks