

Re: Unable to Install Secure Certificate with use for NAFN.gov website

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2006-08/msg0018>

- *From:* "Jon Kennedy" <jkennedy2@xxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 19 Jul 2006 22:33:02 -0400
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Certificates and their associated private keys are not available when a user who has a roaming user profile uses a Windows 2000-based computer to log on to the network

<http://support.microsoft.com/kb/891308/en-us>

Roaming Profiles Cannot Create Key Containers

<http://support.microsoft.com/kb/265357/en-us>

If no joy, I take it the Win2K is SP-4 w/ all subsequent updates? High encryption pack installed?

<http://www.microsoft.com/windows2000/downloads/recommended/encryption/default.msp>

Sometimes installing service packs in Win2K will corrupt this and it needs to be reinstalled.

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"Steve Lee" <Steve.Lee@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:E075A55D-24C9-49A5-9DFF-BD9C61192D41@xxxxxxxxxxxxxxxxxx>

Hi,

Wondering if anyone can help, I have a user here running Internet Explorer 6

SP1 under windows 2000, as a user on an AD domain. I have tried several fixes

but none seem to work, I keep getting an error message when trying to install

a certificate saying either :The private key cannot be found or the csp settings are not valid, I have given the user admin rights, and local admin

rights to the C:\winnt\sys32\microsoft\crypto\rsa\ folder all to no avail, has anyone else had this problem? is this a problem at my end or a fault with

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the site issuing the certificates? I have contacted the IT guys from NAFN
and
they don't have a clue, everything they can think of I have tried. Your
help
would be greatly appreciated.