

Re: IE slow to start...

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2006-04/msg0015>

- *From:* "Don Varnau" <don_04[at]varnau[dot]org>
 - *Date:* Mon, 3 Apr 2006 20:25:39 -0500
-

Hi,

You're right, it sounds like you've been using MSJVM– not Sun Java. I would leave those folders in C:\WINDOWS\JAVA alone.

IE's slow startup...

Clear the IE cache. IE> Tools> Internet Options> General> Delete files (and delete offline content when that dialog pops up) Set the size of the Temporary Internet Files folder to 50–60 MB.

IE> Tools> Manage add–ons. Disable add–ons to see if one or more of them are causing the problem.

Disable (for diagnostic purposes) programs such as pop–up blockers, security, toolbars and other add–ons for IE, anti–virus, etc. Take a look at any program that might be interfering with IE. You may have to reconfigure, reinstall, or not reinstall, a program. Turn on the Windows Firewall (from Control Panel or Security Center) before disabling a third–party firewall.

The best malware/spyware removal programs don't catch everything. Run Ad–aware and Spybot and post a HijackThis log for analysis.

See these sites for help:

The Parasite Fight <http://www.aumha.org/a/quickfix.htm>

Dealing with Unwanted Spyware and Parasites:

<http://mvps.org/winhelp2002/unwanted.htm>

Malware Removal and Prevention Overview – CastleCopsWiki:

[http://wiki.castlecops.com/Malware Removal and Prevention: Overview](http://wiki.castlecops.com/Malware_Removal_and_Prevention:_Overview)

Bugs, Glitches & Stuffups: <http://www.mvps.org/inetexplorer/Darnit.html>

Removing Malware:

http://www.elephantboycomputers.com/page2.html#Removing_Malware

What you can do about spyware and other unwanted software:

<http://www.microsoft.com/athome/security/spyware/spywarewhat.msp>

HijackThis download and instructions:

* Aumha.org– The Parasite Fight – Quick Fix Protocol:

<http://www.aumha.org/a/quickfix.htm>

* HijackThis Quick Start

<http://www.tomcoyote.org/hjt/#Top>

Re: IE slow to start...

* HijackThis Tutorial and Download

<http://www.bleepingcomputer.com/forums/index.php?showtutorial=42>

Look for the proper forum and an "Important– Read This First" message so that you follow proper procedure.

<http://forum.aumha.org/viewforum.php?f=30>

<http://castlecops.com/forums.html>

<http://tomcoyote.com/forums/>

<http://www.bleepingcomputer.com/forums/>

<http://forums.spywareinfo.com/>

<http://www.spywarewarrior.com/index.php>

Outlook Express slow...

<http://insideoe.tomsterdam.com/files/maintain.htm#auto>

<http://insideoe.tomsterdam.com/problems/performance.htm#slow>

<http://insideoe.tomsterdam.com/sitemap.htm>

Can't help with Outlook.

Hope this helps,

Don

[MS MVP– IE]

"Steve Hawkins" <steve.a.hawkins[at]ntl(nospam)world.com> wrote in message <news:utHvYC1VGHA.2476@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Sorry Don,

I thought I had made it clear that I had read this stuff about Java in the older threads, and had checked to see if there was any SunJava on my pc, which is why I said:

"There do not seem to be any Java updates on the pc, and the only folder for java is in Windows\Java. This contains a folder called 'Packages'

which

holds a number of large zipped files whose purpose I have no idea (none of these are recent – can they be deleted?). There is one txt file in the \Java root and it is fairly recent at 22.3.06 and says:

"com.ms.com.ComFailException: Could not complete the operation due to error 80020101. com.ms.com.ComFailException: Could not complete the operation due to error 80020101. at com/ms/com/Dispatch.NInvokeReal" ?"

I have since read some of the links about the legal wrangling between Sun and MS and have run the diagnostic tool for MSVM, which does indeed say I have a lot of files and progs dependent on this on the pc. It does not

look

Re: IE slow to start...

Re: IE slow to start...

to me as if any 'non MS version of 'Java' has ever been on this pc which would have suffered from any of the problematic updates described in these columns. I have to admit that this is all rather foggy to me as it seems that files and folders with 'Java' in the name could pop up almost

anywhere

in the ramifications of the XP folder tree, and I would not necessarily be able to find them; And I have no idea which ones might be real and which 'virtual' – or what I should be doing about it!

From the mentions of SunJava (problems) in these columns, does it mean

that

I have missed out on some fundamental procedure I should have undertaken

to

purge the pc of the MSVM, and replace it with the Sun? If so, how should

I

go about it (and avoid slowing down IE even more in the process!)?

All getting rather confusing, I'm afraid...

Regards,

Steve_H

"Don Varnau" <don_04[at]varnau[dot]org> wrote in message
news:uUINXMsVGHA.1344@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Hi,

The latest update (6) for Java Runtime Environment V.5 was causing this

on

some systems. You might try uninstalling Java (Control Panel> Add or remove programs) then reinstalling it. If the problem still occurs, try JRE 5.0 Update 5 from <http://java.sun.com/products/archive/> Update 5 does have security vulnerabilities that were closed in update 6.

"Steve Hawkins" <steve.a.hawkins[at]ntl(nospam)world.com> wrote in

Re: IE slow to start...

Re: IE slow to start...

message

news:ungNtEnVGHA.2208@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Have searched below for threads on slow starting without finding

anything

that would explain current very slow start up of IE. (XP Pro Service Pack 2, regularly updated)

Performance log shows a big spike, indicating it uses most of the pc's resources when IE tries to start.

I use 'about blank' so it should not be looking for any web sites.

I regularly run spyware checks, and very little seems to be getting

through

lately (shhh!).

There do not seem to be any Java updates on the pc, and the only folder

for

java is in Windows\Java. This contains a folder called 'Packages'

which

holds a number of large zipped files whose purpose I have no idea (none of these are recent – can they be deleted?). There is one txt file in the \Java root and it is fairly recent at 22.3.06 and says:

"com.ms.com.ComFailException: Could not complete the operation due to

error

Re: IE slow to start...

Re: IE slow to start...

80020101.
com.ms.com.ComFailException: Could not complete the
operation due to
error
80020101.
at com/ms/com/Dispatch.NInvokeReal" ?

There is also one error message in the event log:

"unable to locate the symbolic link for \Device\Serial0"

Following its link to MS comes up with nothing. ?

This pc is shared with others who use Outlook, and there has
often been

a

problem with switching it back and forth between OE and O,
which can be

very

slow, but the very slow start seems to be a more recent
phenomenon.

Any more ideas on slow starts?
Can anyone enlighten me on these two error messages?

.