

# Re: Search Assistant Not Working Right – First Test Results

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- *From:* "Jan II" <[abuseSPAM@xxxxxxxxxxxxxxxxxxxx](mailto:abuseSPAM@xxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 21 Mar 2006 19:03:05 -0500
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"Jim Byrd" <[jrbyrd@xxxxxxxxxxxxxxxxxxxx](mailto:jrbyrd@xxxxxxxxxxxxxxxxxxxx)> wrote in message  
<news:u3BraoTTGHA.4900@xxxxxxxxxxxxxxxxxxxx>

Hi Jan – Just one thought really quickly (I'm on my way out) – How were you logged in on the laptop when you ran IEFix? as the User in question or as the (default) Admin? IIRC, IEFix want's to be run for EACH account affected logged into that account. More later.

Hmmm....interesting. I ran it only from the Admin account, as that is where I had to install it. I will try it again from the User account and see if has a different result. I won't have time now, but, I'll try it in the morning.

Jan :)

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Regards, Jim Byrd, MS-MVP/DTS/AH-VSOP  
My Blog, Defending Your Machine, here:  
<http://DefendingYourMachine.blogspot.com/>

"Jan II" <[abuseSPAM@xxxxxxxxxxxxxxxxxxxx](mailto:abuseSPAM@xxxxxxxxxxxxxxxxxxxx)> wrote in message  
<news:uSJKgRSTGHA.4264@xxxxxxxxxxxxxxxxxxxx>

|| Hi Jim, Robert, PA Bear and all.. :-)

||

|| In the first round of tests from the information that you provided below,

I

|| have run the IEFix on my desktop with XP Pro SP2. It \*appears" to have  
|| resolved the problem for the User account (Admin was working properly  
|| before), as I am able to get access to all the selections and lists. I  
can

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|| change between the selections and dialog lists just fine. The Search  
|| Companion setting offers no Customize button, however, when I go to  
|| Start>Search and select the Change Preferences>Change Internet search  
|| behavior I am now offered the two selections, Search Assistant, or  
|| Classic  
|| Internet search, and a list of default search engines. Voila! Once I  
|| select  
|| the Classic Internet search, and then click the Search the Internet  
|| link,  
|| IE  
|| opens with the Search panel open and the usual search window, and when  
|| I  
|| click the Customize button, I am presented with the usual 3 choices and  
|| all  
|| the related list boxes per each selection. All appears to be normal  
|| with  
|| the exception of the Next button, which remains grayed out.  
|| Now.....before  
|| we get too giddy here, this may just be a period of time when the  
|| Search  
|| functions are working ok....so I will need to monitor the situation for  
|| a  
|| while to see if it holds, or changes again.  
||  
|| However.....(gah....I really do hate the howevers)....in running the  
|| IEFix  
|| on my laptop, which also has Windows XP Pro SP2, it has made no change.  
|| The  
|| Search functions still do not operate properly except in the Admin  
|| account.  
|| Same with the W2K machine. So....now I will proceed with the other  
|| tasks  
|| one at a time on my laptop and see if one of them will work. I'll  
|| check  
|| back with the results of that. But, wanted to pass on the current  
|| information.  
||  
|| Jan :)  
||