

# Re: Download problems

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2006-03/msg0058>

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- *From:* "Jan II" <[abuseSPAM@xxxxxxxxxxxxxxxxxxxxx](mailto:abuseSPAM@xxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 8 Mar 2006 19:44:22 -0500
- 

Hi Dorlsae :-)

Have you tried doing a System Restore to a date prior to when the problem began? Did you install any updates or 3rd party toolbars, ad or popup blockers, or other programs such as Zone alarm, etc. at the time the problem began? What type of files are you trying to download? .exe, images, PDF's, etc. Are you getting any error messages, if so, what is the exact wording?

Hope this helps.

Jan :)

MS MVP – Windows IE/OE [DTS/AumHa]

Smiles are meant to be shared,  
that's why they're so contagious.

Replies are posted only to the newsgroup for the benefit of other readers.

How to make a good newsgroup post:

<http://www.dts-l.org/goodpost.htm>

I'm sorry Jan,

The Windows version that I am currently using is Windows ME. I've gotten up to #7 of your directions; however, I was unable to change the directory in the command prompt. It tells me it's invalid. Also, I did search for a "hosts" file, and none was found aside from the exceptions you named.

-Dorlsae

"Jan II" wrote:

Hi dorlsae :-)

## Re: Download problems

You don't mention the version of Windows you are using, which really is a must when asking for help in the newsgroups, but, try the following and see if it helps:

1. Open Internet Explorer. On the Tools menu, click Internet Options.
  2. On the General tab, under Temporary Internet Files click Delete Files.
  3. In the Delete Files dialog box that appears, click OK.
  4. Under History, click Clear History.
  5. In the dialog box that appears, click OK.
  6. Quit Internet Explorer.
  7. Log on to the computer by using the account of a user who does not experience the problem, and then open a command prompt.
  8. Change the directory to the following path:  
drive:\Documents and Settings\username\Local Settings\Temporary Internet Files\Content.IE5  
where username is the name of the user account that has the problem.
  9. Type del index.dat, and then press ENTER.
  10. Close the command prompt, and then restart the computer.
- The Index.dat file is recreated the next time that you log on to the computer

also..

Check for a hosts file (just "hosts" not hosts.sam or lmhosts) in these locations:

Windows XP. C:\WINDOWS\SYSTEM32\DRIVERS\ETC

Windows 2K. C:\WINNT\SYSTEM32\DRIVERS\ETC

Win 98\ME. C:\WINDOWS

You may have to enable the viewing of hidden files.

Rename your HOSTS file to OLDHOSTS and see if the problem persists.

Hope this helps.

Jan :)

MS MVP – Windows IE/OE [DTS/AumHa]

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I'm having a difficult time trying to download off the Internet  
right  
now.  
I

Re: Download problems

can't download anything, nor can I download attachments off my email.

It

tells me that "Internet Explorer was not able to open this Internet site.

The requested site is either unavailable or cannot be found.

Please

try

again later." At the same time, I cannot get any streaming video or audio.

I do not have any type of spyware or antivirus software that is causing

this

type of security.