

Re: Cannot access any Microsoft pages or some secure sites

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<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2006-02/msg0095>

- *From:* "AmyM" <AmyM@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 14 Feb 2006 07:08:32 -0800
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Another question.....I CAN access all these sites from work – which is also using the same broadband connection.....what would make me unable to get to any of Microsoft's sites – including my automatic update? Not going thru a router, only using a cable modem (surfboard 5120).

"Daniel Crichton" wrote:

AmyM wrote on Tue, 14 Feb 2006 06:13:06 -0800:

I recently upgraded from dialup to broadband internet service on 2/11/06. Since changing the way that I access the internet I have run into problems with my internet explorer. It goes like this.....

Cannot access ANY microsoft page – including my automatic updates. Cannot access certain secure sites – anything to do w/a .gov or the sprintpcs website, but CAN access my credit card sites. Can get on ebay but cannot view any items – can see the pix but can't view them via the link.

The pages that won't load are giving me the "web page not found" server busy try again later page. The ebay page gives me a 400-bad request error.

This might be the answer. 400 Bad Request is often related to how virtual hosting is handled – basically, your PC is not including the Host: header in the outgoing HTTP requests. Assuming your browser is working correctly, this points to the following as most likely:

- (a) there's a proxy server at your ISP that is messing up the requests by not including the headers
- (b) you have some "security" software (personal firewall or "privacy"

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application) on your PC that is removing HTTP headers

(c) you're using a so-called "anonymous" service for accessing the web which is just another name for a proxy

(d) your broadband router (if you have one) is messing up the requests with some sort of internal proxy, possibly as part of its SPI/NAT handling.

If it's something like this, you will be able to access any sites that are on their own IP address (and so don't need the Host: header), but nothing else.

Check the proxy settings in IE, turn off the Automatic proxy detection if it's enabled and see if that helps. If you lose all web access, turn it back on again and contact your ISP – this will indicate that they're forcing all outgoing web connections to go through their proxy.

Dan