

Re: IE patches killed internet connection

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2005-10/msg0067>

- *From:* "PA Bear" <PABearMVP@xxxxxxxxxx>
 - *Date:* Sun, 16 Oct 2005 20:29:35 -0400
-

I only asked if you had such a shortcut, I did not suggest that you create one, Ellen. If you have Microsoft Update (vs. Windows Update) installed, a shortcut to it will be found in the Start menu.

Delete the shortcut you placed there.

--

~Robear Dyer (PA Bear)
MS MVP-Windows (IE/OE, Security, Shell/User)

EllenB wrote:

Didn't when I got this post, now do. There was a shortcut icon in /Documents.../all users/ for Microsoft Update and I dragged it onto the Start menu. Its target is :

C:\WINDOWS\system32\rundll32.exe

C:\WINDOWS\System32\muweb.dll,LaunchMUSite

Clicking on Start > Microsoft Updates gives "page not found"

"PA Bear" wrote:

Do you have this?...

Start > Microsoft Update (towards the top, where'll you'll find Windows Update listed, too)

--

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~PA Bear

EllenB wrote:

Yes, I have C:\WINDOWS\system32\rundll32.exe
C:\WINDOWS\System32\muweb.dll,LaunchMUSite installed.

Apologies for not being clear that IE
wasn't working. Appreciate your help
more than you can know.

Ellen

"PA Bear" wrote:

I'll try to drop in on your forum thread.

You weren't clear previously
that IE wasn't working. Yes,
you **must** use
IE to download/install from
Windows Update manually, so
don't even try
using Firefox.

Q: Have you installed Microsoft Update? (If so, it'd be listed in your
Start menu.)

--

~Robear Dyer (PA Bear)
MS MVP-Windows (IE/OE, Security, Shell/User)

EllenB wrote:

Posted log to http://aumha.net/search.php?search_author=EllenB

"PA Bear" wrote:

I do enable & use Automatic Updates to make certain
your machine is always fully patched.

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Then why
haven't
you
accepted
the
install
of SP2?
NB:
Don't
install
it
now.
Wait
till you
know
you're
hijackware-free.

Fear. A friend had her machines crash and I've been putting it
until
another school break.

Why did
you only
install
three
(3)
patches
when
Automatic
Updates
would
have
offered
you 9 of
them?

There were only 4
patches offered.
One of them had to
do with a French
language utility,
and I didn't
download that one.
One was the
malicious
spyware tool, one

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was the cumulative security pack,; I don't remember the 3rd. I attempted to install 3 of those 4 patches, and IE went into "page not found" mode. Later, Auto Update reoffered the security update, but I was afraid to make a bad situation worse. I have since set Auto Update to resend any patch I had previously refused, but none sent. I also went to Microsoft.com to try to download manually, but I have to use Firefox to reach the site, since IE is dead, and I can't use Firefox to download patches.

I was away most of August, might have missed something then?

I thought that I had downloaded 896688, but something because that security patch is not on my machine.

'Security Update for Windows XP - 896688' is not found in Programs?

No

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how
dangerous
is
it
to
uninstall
security
patches?

Uninstalling patches isn't dangerous, running without the

I
have
cleaned
the
machine
as
I
described
in
posting
my
log

Where did you post your HijackThis log? Can you give me a
forum
thread?

I will install the 4 security patches that are pending
updates.

Right after my
previous post Auto
Update
disappeared.
That's why I went
to
the website to
download.

Only 4,
and

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they're
pending?
You
probably
need to
install
all of
them
&
reboot
in order
for all
of them,
including
896688,
to
appear
in
Add/Remove
Programs,
Ellen.

In your case, I'd go to Windows Update and choose Custom
then
install all patches offered except for SP2.

Will try that. Lack
of IE might be a
problem. Any point
in reinstalling
IE
from original CD?
After someone
checks hijack log?

Thanks again
Ellen

~PA Bear

EllenB
wrote:

I do enable & use Automatic Updates to make certain

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your machine is always fully patched. Something odd happened on OCT 12 - I thought that I had downloaded 896688 failed, because that security patch is not on my machine.

Would
a
list
of
all
the
patches
be
helpful?
And
how
dangerous
is
it
to
uninstall
security
patches?

I
have
cleaned
the
machine
as
I
described
in
posting
my
log,
which
is
the
state
of
the
machine
right
now,
and
I
will
install
the

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4
security
patches
that
are
pending
in
Automatic
updates.

"PA Bear" wrote:

NB: WinXP SP2 is considered a Critical Security
"security
patch")...but I wouldn't install it just yet

Running
WinXP
SP1,
I
would
advise
you
to
install
all
nine
(9)
of
the
Oct-05
updates.
Though
only
three
(3)
are
considered
critical
(MS05-050,

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MS05-051,
MS05-052),
the
others
address
important
security
vulnerabilities,
Ellen.

Furthermore, I suggest you enable & use Automatic Updates on
certain
your machine is always fully patched:

How to configure and use Automatic Updates in Windows XP
<http://support.microsoft.com/?kbid=306525>

Now,
back
to
your
problems.
If
uninstalling
'Security
Update
for
Windows
XP
-
896688'
via
Add/Remove
Programs
&
rebooting
does
fix
your
problem,
I
would
suspect
that
the
Malicious
Software
Removal

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Tool
(your
"patch
for
removing
bad
software")
removed
some
"hijackware"
and
either
some
"bad
guys"
remain
or
the
removed
"bad
guys"
broke
something.
You
need
to
check
for
more
"hijackware":

Checking for/Help with Hijackware
<http://aumha.org/a/parasite.htm>
<http://aumha.org/a/quickfix.htm>
<http://aumha.net/viewtopic.php?t=5878>
<http://mvps.org/winhelp2002/unwanted.htm>
<http://inetexplorer.mvps.org/data/prevention>
<http://inetexplorer.mvps.org/archive/tshc>
[http://www.mvps.org/sramesh2k/Malware Defenc](http://www.mvps.org/sramesh2k/Malware_Defenc)
<http://defendingyourmachine.blogspot.com/>

When
all
else
fails,
HijackThis
v1.99.1
(<http://aumha.net/downloads/hijackth>)
is
the

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preferred
tool
to
use.
It
will
help
you
to
both
identify
and
remove
any
hijackware/spyware.
**Post
your
log
to
<http://forums.spywareinfo.com/>,
<http://castleops.com/forum67.html>
or
<http://aumha.net/viewforum.php?f=30>
(where
I'm
a
moderator)
for
expert
analysis,
not
here.**

Once
everything's
hunky-dory
(and
I
want
the
opinion
of
a
HijackThis
log
expert
before
assuming
so),
then
you

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should
immediately
go
to
Windows
Update
and
install
WinXP
SP2.
After
reboot,
return
to
Windows
Update
and
install
all
critical
updates
offered
you.

--

~Robear
Dyer
(PA
Bear)
MS
MVP-Windows
(IE/OE,
Security,
Shell/User)

EllenB
wrote:

Thanks,
and
I
should
have
said
XP
Home,
SP1,
all
urgent
security
patches

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applies.
IE
6.0,
regularly
updated.
Cable
modem.
Now
have
Firefox
so
I
can
reach
this
group.

Looked at prior posts, but I don't ha
have
been
reported previously as being trouble.

I
downloaded
the
patch
for
handling
bad
software,
and
one
other,
as
well
as
the
cumulative
patch.
Did
not
download
the
patch
involving
French
language.
Will
never

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download
again
wo
making
a
screen
clip
first.

Thought of uninstalling patches with
off
by
the
number of programs said to be affected
too.

Many thanks.

"PA Bear" wrote:

Windows version? Is MS05-052
--
~Robear Dyer (PA Bear)
MS MVP-Windows (IE/OE, Security)

EllenB
wrote:

This
morning
I
installed
the
cumulative
security
patch
for
IE
6
I
can
no
longer
reach
the

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Internet.
Fortunately
I
still
have
mail
because
my
mail
client
is
Eudora.
Would
appreciate
help.
Am
at
work
now,
will
pick
up
mail
when
I
get
home.

The
diagnostic
was
"page
not
found"