

Re: IE 6.0 hangs my XP SP2 bad, please help, detailed case

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2005-09/msg0059>

- *From:* "bluelagoon_HP" <bluelagoonHP@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 7 Sep 2005 02:33:06 -0700
-

spyware is not likely to be the case here for me.
i scrub the regularly machine with over 10 major
AV AS apps, have best firewall, + know and watch my OS components well.

i agree that crashing IE could open be in fact open backdoor type deal,
but i fail to see why it only happens on the child IE window.

again the problem is: parent IE opens child IE with hyperlink, when closing
child IE
the OS sometimes hangs. other times it's all good.

i am wondering if it makes sense to uninstall and reinstall IE or repair
the installation? this is IE 6 sp2, is there an pointer on how to do that
specifically for IE 6/sp2

thanks.

"PA Bear" wrote:

- > I'd run a more thorough check for hijackware, including posting a HijackThis
- > log to an appropriate forum:
- >
- > <http://aumha.org/a/parasite.htm>
- > <http://aumha.org/a/quickfix.htm>
- > <http://aumha.net/viewtopic.php?t=5878>
- > <http://mvps.org/winhelp2002/unwanted.htm>
- > <http://inetexplorer.mvps.org/data/prevention.htm>
- > <http://inetexplorer.mvps.org/archive/tshoot.html>
- > http://www.mvps.org/sramesh2k/Malware_Defence.htm
- > <http://defendingyourmachine.blogspot.com/>
- >
- > When all else fails, HijackThis v1.99.1
- > (<http://aumha.net/downloads/hijackthis.zip>) is the preferred tool to use.
- > It will help you to both identify and remove any hijackware/spyware. **Post
- > your log to <http://forums.spywareinfo.com/>,
- > <http://castle cops.com/forum67.html> or <http://aumha.net/viewforum.php?f=30>

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> for expert analysis, not here.**
> ---
> ~Robear Dyer (PA Bear)
> MS MVP-Windows (IE/OE, Shell/User, Security), AH-VSOP
>
> bluelagoon_HP wrote:
>> ok, XP home SP2, IE 6.0 with latest patches, the machine is virus/spyware
>> free. this has been going on in sp1 as i remember too.
>>
>> this is an isolated case, it only happens when i have
>> 2 IE browser windows, one was spawned from the other,
>> example: i browse download.com, i click on the link there and it
>> opens the 2nd ie browser window. there are now 2 IE windows
>> both from download.com site.
>> the problem is: sometimes (not all the time) shortly after (0-3 sec)
>> when
>> i close the 2nd IE window my OS hangs.
>> this is only happens when i click on x close button in the 2nd IE window,
>> not while browsing or scrolling or using other apps at same time,etc.
>> only at the moment the second ie window is closed.
>> this is the only time when os hangs, no problems otherwise.
>>
>> another example: 1st browser window has this usergroup loaded,
>> 2nd browser window is for writing this post, if i click x or close button
>> on this second window the OS may hang... 50/50 chance that it will do it.
>>
>> the hang:
>> - there is no blue screen
>> - i can't use alt-task-delete, task manager don't show up
>> - desktop is stuck, mouse clicks don't work on any apps or windows
>> - start button don't click
>> - mouse moves
>> - there is no way to terminate any task
>> as i can't bring up the task manager
>> - event viewer has not trace of error
>>
>> the only thing i can do after the hang is to hit powerbutton and
>> restart button and then click off "end task" boxes one by one until the
>> system reboots.
>>
>> this is quite frustrating because when browsing i often get caught with
>> that hang when i close the second IE window.
>>
>> other times there is absolutely no problem browsing.
>> just when i close the 2nd ie window created from the 1st ie window.
>>
>> please help out.
>> i could not find anything in the microsoft knowledge base...
>
>
>

- **Follow-Ups:**

- ◆ **Re: IE 6.0 hangs my XP SP2 bad, please help, detailed case**
◇ From: PA Bear

- **References:**

- ◆ **IE 6.0 hangs my XP SP2 bad, please help, detailed case**
◇ From: bluelagoon_HP
- ◆ **Re: IE 6.0 hangs my XP SP2 bad, please help, detailed case**
◇ From: PA Bear

- Prev by Date: **Re: IE Hangs for non-Admin users**
- Next by Date: **Cache Problem**
- Previous by thread: **Re: IE 6.0 hangs my XP SP2 bad, please help, detailed case**
- Next by thread: **Re: IE 6.0 hangs my XP SP2 bad, please help, detailed case**
- Index(es):
 - ◆ **Date**
 - ◆ **Thread**