

Re: my yahoo bizarre blank page done

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2005-09/msg0054>

- *From:* "t" <t@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 6 Sep 2005 17:12:46 -0700
-

Don,

I've looked at the malware issue and there's nothing significant there... before I proceed with deleting the folders I wanted to give you more information and see if you still suggest that as something to try...

I logged in as another user on one of the computers and the page loaded properly... I logged out of that user and back onto the user that's been giving me fits, and the page loaded properly there...

I did a refresh on the page, and it returned the same old blank page/done thing and has been down ever since...

Now doesn't this point to YAHOO and the distributed serving up of these pages, and not specifically to my computers and user settings ?? It's just unstable and unpredictable, and I thought there might be some time-out, cache, or other registry setting that might be more likely to help than deleting folders ?? I was wondering too... you meant delete the FOLDERS and not just the files, because I've cleared those files repeatedly to no result...

Please let me know, and again, THANKS !!!!! t

"Don Varnau" wrote:

- > Hi,
- > A few things you might try:
- >
- > 1. Try deleting the Temporary Internet Files folder for the affected user
- > account. Login as another user with administrator privileges, or from the
- > machine's default administrator account (startup in safe mode) and delete
- > the affected TIF folder from Windows Explorer. Repeat for the History
- > folder.
- >
- > 2. Have you checked for a troublesome BHO or malware?
- > Start with BHO Demon <http://www.definitivesolutions.com/bhodemon.htm>
- > See these sites for additional help:
- > Dealing with Unwanted Spyware and Parasites:

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- > <http://mvps.org/winhelp2002/unwanted.htm>
- > Also note the security tips and other important information on that page.
- > The Parasite Fight <http://www.aumha.org/a/quickfix.htm>
- > More security tips at <http://www.aumha.org/a/parasite.htm>
- > Bugs, Glitches & Stuffups: <http://inetexplorer.mvps.org/darnit.html>
- > What you can do about spyware and other unwanted software:
- > <http://www.microsoft.com/athome/security/spyware/spywarewhat.mspix>
- >
- > 3. Try creating a new user account:
- > 811151– How to copy data from a corrupted user profile to a new profile:
- > <http://support.microsoft.com/?kbid=811151>
- > See the warning about Outlook Express data.
- >
- > Hope his helps,
- > Don
- > [MS MVP– IE/OE]
- >
- > "t" <t[at]discussions.microsoft.com> wrote in message
- > news:13565988-3E2D-48D4-A9F6-C210CE7C08A6@xxxxxxxxxxxxxxxxxxxxx
- >> utterly bizarre... bear with me...
- >>
- >> i have three (cable modem to wireless router – one hardwired, 2 wireless)
- >> computers all running Windows XP, IE6, same antivirus, and application
- > set,
- >> all service packs and patches applied...
- >>
- >> i've already bypassed the router and reset both the modem and the
- > router...
- >> i've re-registered all the .dll's such as urlmon, etc. as recommended in
- >> other posts on the blank page done topic...
- >>
- >> i've cleared the cache, history, temp files, etc. and the problem
- >> persists... reset security settings and activeX settings to the defaults,
- >> re-installed windows scripting, unset auto select and http 1.1, and a few
- >> other things, again, as suggested in various posts here and at links to
- > MVP
- >> pages and knowledge base articles...
- >>
- >> from yahoo.com i try to log into a MY Yahoo account on any of the three
- >> computers... i can log into My Yahoo accounts for several yahoo users, but
- > 2
- >> specific users return a BLANK PAGE and the status bar says "done"... i
- > don't
- >> have
- >> any trouble browsing any other pages...
- >>
- >> Examples below of the View Source results...
- >>
- >> If anyone has ANY IDEA what's going on or how to fix it, please let me
- > know...
- >>

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>> THANKS !!!!!!!!!!!!!!!!!!!!!!!
>>
>> ***** failed log in source (TOTAL FILE) RETURNS A BLANK PAGE *****
>>
>> <!-- p46.my.dcn.yahoo.com compressed/chunked Mon Sep 5 09:28:13 PDT
> 2005 -->
>>
>>
>> ***** successful log in source (JUST THE FIRST FEW LINES) *****
>>
>> <html><head>
>>
>> <style type="text/css">
>> body,table,tr,td,th,a,i,b{color:#333333;}
>> ul{margin-bottom:8px;}
>> html ul
>>
>> li{margin-left:-1.2em;padding-left:10px;list-style:none;background:url(http:
> //us.i1.yimg.com/us.yimg.com/i/nt/gr/li/2x2/333333.gif) no-repeat 0 ..5em ;}
>> body{font:small/122% arial;font:x-small;}
>> body * {line-height:122%;}
>> table{font-size:inherit;font:x-small;}
>> html>body{font:84.5%/122% arial;}
>> table, pre, code, select, input, font{font-size:100%;}
>> big{font-size:127%;}
>> small{font-size:92%;}
>> #ymypbdy{font-size:100%;}
>> ..hb{background:#0066cc;}
>> ..sb{background:#669999;}
>> ..sb a,..sb a:visited,..sb a:hover{text-decoration:underline;color:#ffffff;}
>> ..hf{font-family:Arial,Helvetica,sans-serif;color:#ffffff;font-size:100%;}
>> ..sf,a font b{font-family:Arial;color:#ffffff;}
>> ..bb{background:#ece7e0
>> url(http://us.i1.yimg.com/us.yimg.com/i/us/my/th/z_ocean/z_ocean_bg.jpg);}
>> ..bf{color:#ece7e0;}
>> ..nb{ }
>> ..nf{ }
>> ..bt{color:#333333;}
>> ..tb{background:#ece7e0;;margin:0;}
>> ..ymsubh{font-size:92%;}
>> ..hb
>>
>> h1 {padding-top:0;margin-bottom:5px;font-size:100%;font-family:Arial,Helvetic
> a,sans-serif;color:#ffffff;font-weight:bold;}
>> ..hb h1 a,..hb h1
>>
>> a:visited{font-family:Arial,Helvetica,sans-serif;text-decoration:underline;c
> olor:#ffffff;}
>> ..hb h1 small {color:#ffffff;}
>> a,a b{color:#003399;}
>> a:visited{color:#800080;}
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```
>> a.ymypcust,a.ymypcust:visited{font:bold 77%
>> Verdana,sans-serif;color:#003399;text-decoration:none;}
>> ..ymymd{ }
>> ..ymymdo {width:100%;padding-bottom:5px;margin-bottom:5px;}
>> small.dtxt{color:#8f8d89;font-size:77%;}
>> </style>
>>
>> <meta http-equiv="Content-Type" content="text/html; charset=UTF-8">
>> <title>My Yahoo!</title>
>> <link rel="SHORTCUT ICON"
>> href="http://us.i1.yimg.com/us.yimg.com/i/us/my/favicon.ico"><style
>> type="text/css">
>> <!--
>> @import url("http://us.js1.yimg.com/us.yimg.com/clib/my/ym_i_39.css");
>> #ygmmain{width:100%;margin:auto;border:0px solid #fff;text-align:left;}
>> #ymgret..ymdate{color:#333;}
>> ..ymhnav{font-size:85%;text-align:right;height:40px;background:#ccccff;
>> padding-right:10px;padding-top:5px;color:#333;}
>> #ymgret a{color:#039;}
>>
>> *****
>
>
>
```

• **Follow-Ups:**

- ◆ **Re: my yahoo bizarre blank page done**
◇ From: rbarsky

• **References:**

- ◆ **my yahoo bizarre blank page done**
◇ From: t
- ◆ **Re: my yahoo bizarre blank page done**
◇ From: Don Varnau

- **Prev by Date: process still running afetr closed Internet Explorer**
- **Next by Date: Blank IE Version, Cipher etc., and blanks on some web pages**
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