

# Re: Internet Explorer 403 Forbidden message – how do I resolve?

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2005-08/msg0278>

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- *From:* Sky <Sky@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Fri, 26 Aug 2005 04:35:07 -0700
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Hi Galen,

Thanks for your advice. I uninstalled my old Wanadoo dial up ISP files /program but this hasn't made any difference – I still get the 403 message. Any other ideas? I'd like to uninstall/reinstall Internet explorer but with it bundled into xp that doesnt help. Any other ideas? Firefox & netscape work just fine.

Sky

"Galen" wrote:

> In <news:D2CA3FB2-9374-455B-B1DF-C6172C9A0CA0@xxxxxxxxxxxxxx>,  
> Sky <Sky@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> had this to say:  
>  
> My reply is at the bottom of your sent message:  
>  
>> Hello everybody – we recently got bulldog broadband and ever since,  
>> anytime we click on internet explorer we get a "403 Forbidden  
>> message – You were denied access because: Access denied by access  
>> control list."  
>>  
>> Firefox works just fine, but can't get onto the internet via explorer  
>> – just get the message above.  
>>  
>> Also Norton Antivirus is now unable to do a liveupdate and protect my  
>> pc – I've read that Norton uses some components of explorer and that  
>> the problem with Internet Explorer is the cause of the Norton problem.  
>>  
>> Any suggestions on whether there's a broadband issue that my ISP aint  
>> told me about and what I need to do to fix the Internet Explorer 403  
>> message problem and get back online with Internet Explorer – and  
>> fingers xd – norton antivirus?  
>>  
>> Thanks  
>>

