

Re: Cannot access .chm files through the network.

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2005-07/msg0214>

- *From:* PD.Lees@xxxxxxxxxxxxxxxx
 - *Date:* 23 Jul 2005 00:34:20 -0700
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parsonsv,

- > These workarounds now enable me to view the chm files over a network;
- > however, I'm still not able to see run time controls, such as my
- > "related topics" button.

This is another consequence of installing the 896358 security update. See <http://support.microsoft.com/?kbid=892675> for details, but in summary there are two registry fixes you can use.

"Fix 1"

To re-enable the controls in the help files stored in specific folders only, create a string value called `UrlAllowList` under the following registry key:

```
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\HTMLHelp\1.x\HHRestrictions
```

Give `UrlAllowList` a value specifying the folders to enable, as in this example:

```
\\servername\sharename\;file://\servername\sharename
```

You require two entries like this for each shared folder.

"Fix 2"

To re-enable the controls in the help files stored in *any* shared folder in your intranet, create a `DWORD` value called `MaxAllowedZone` under the `HHRestrictions` registry key shown above.

Give `MaxAllowedZone` a value of at least 1 to remove the block on all files in the Local Intranet zone. (2 enables files in the Trusted sites zone as well, 3 extends this to files in the Internet zone, and 4 unblocks files in the Restricted sites zone.)

In both cases, you can implement these fixes on a machine-by-machine basis or roll them out across all the machines in the intranet via a

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Group Policy object (see the 896358 article for details).

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Pete (Microsoft Help MVP)

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• **References:**

- ◆ **Cannot access .chm files through the network.**
◇ From: Tan Lee Yew
 - ◆ **Re: Cannot access .chm files through the network.**
◇ From: Ramesh, MS-MVP
 - ◆ **Re: Cannot access .chm files through the network.**
◇ From: Tan Lee Yew
 - ◆ **Re: Cannot access .chm files through the network.**
◇ From: Ramesh, MS-MVP
 - ◆ **Re: Cannot access .chm files through the network.**
◇ From: parsonsv
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