

# Re: Javascript is not working

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2005-05/msg0276>

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- *From:* "J-Man" <J-Man@xxxxxxxx>
  - *Date:* Mon, 30 May 2005 00:50:14 GMT
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"Don Varnau" <don\_04[at]varnau[dot]org> wrote in message  
<news:uoAosdFZFHA.892@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

- > Hi,
- > Some possibilities:
- > Go to Internet Options> Security> Internet Zone, set it to Default.
- >
- > Clear the IE cache. IE> Tools> Internet Options> General> Delete
- > files (and delete offline content when that dialog pops up) It's often
- > recommended that the TIF folder be kept at about 50 MB (Settings.)
- >
- > Check any third-party security programs to see if one of them is blocking
- > scripts, scripting, active content. Norton Internet Security and a number
- > of
- > other programs can be configured to block scripts.
- >
- > Try these two commands from Start> Run> cmd [enter]
- > regsvr32 vbscript.dll [enter]
- > regsvr32 jscript.dll [enter]
- >
- > Reinstall the scripting engine. Go to
- > <http://msdn.microsoft.com/library/default.asp?url=/downloads/list/webdev.asp>
- > for the appropriate download of Windows Script 5.6
- >
- > Reregistering the DLLs listed in the Resolution section of this article
- > may
- > help:
- > <http://support.microsoft.com/?kbid=281679>
- >
- > Hope this helps,
- > Don
- > [MS MVP- IE/OE]

I'm having the same problem with javascript, I did ALL of the fixes you suggested, but none of them worked. The site I was visiting was [www.kohls.com](http://www.kohls.com). When I clicked on the "contact us" link or the link to take you to your account, nothing happened. I tried right-clicking with OPEN IN NEW WINDOW, but that just opened a window that remained blank. With the

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account link, I was able to read the web address for the link and just typed it in myself and it worked, but that isn't always possible.

Any other suggestions?

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• *Follow-Ups:*

- ◆ *Re: Javascript is not working*  
◇ *From: Jim Byrd*

• *References:*

- ◆ *Javascript is not working*  
◇ *From: Justin*
- ◆ *Re: Javascript is not working*  
◇ *From: Don Varnau*

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