

# Re: Page cannot be displayed

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2005-05/msg0184>

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- *From:* "Robert Aldwinckle" <[robald@xxxxxxxxxxxxxx](mailto:robald@xxxxxxxxxxxxxx)>
  - *Date:* Thu, 19 May 2005 02:40:47 -0400
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"Amanda" <[Amanda@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Amanda@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
<news:8308DB6F-3BF3-455B-A598-A1DC8B17E076@xxxxxxxxxxxxxxxxxxxx>  
> Using Windows XP pro with SP2, and Internet Explorer 6.0 128 bit version and  
> Norton Internet Security System . .  
>  
> I cannot get to this website:  
> <http://csep10.phys.utk.edu/astr161/lect/venus/venus.html>  
>  
> I get the "Page cannot be displayed" message whenever I try to.

Looks like you have some blocking software in the path  
(e.g. proxy server) which is denying you access to that site.  
For example, that site does not have a Privacy Policy  
(according to Alt-V,v). If that was a criterion deemed sufficient  
to deny you access you could be getting an error message  
from it, (e.g. the one that you see with FireFox.)

If you aren't seeing the same error message that you see  
with another browser at the same site that could be explained  
if you are using an unfortunate default in the Options, Advanced tab:  
Show friendly HTTP error messages  
If that option is checked try unchecking it and see if your symptom  
changes. Note: I can't remember if that is another one of the  
undocumented "requires restart" options or not but to test the change  
thoroughly, if it doesn't have an immediate effect, at least make sure  
you close all instances of IE windows and verify (e.g. using Task Manager)  
that no instance of iexplore.exe remains running before deciding  
that that the final test was unsuccessful.

Good luck

Robert Aldwinckle

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> I've tried  
> a number of things: I've updated windows, restarted my computer several

Re: Page cannot be displayed

> times, opened a new browser window many times, examined my security options  
> under Internet options–Advanced to make sure that SSL 2.0, SSL 3.0, and TLS  
> 1.0 are checked, disabled my Internet security center (including firewall),  
> and cleared my cache and cookies. I've done almost everything I can think  
> of. It is this site ONLY that is giving me trouble. In addition, I've  
> checked on 4 other computers, and the page loads without a problem. I had  
> mozilla firefox installed before as well, and whenever I tried using that to  
> view the page, it gave me a message saying something like "connection was  
> refused when attempting to connect to  
> <http://csep10.phys.utk.edu/astr161/lect/venus/venus.html> I tried  
> uninstalling and reinstalling mozilla and tried clearing the cache and  
> cookies, etc. etc. It didn't work with that browser either. Since the page  
> loads fine on other computers, I still think there must be something awry  
> with my computer, specifically, or possibly some type of corruption with the  
> web browser or how windows is handling the web browsers.  
>  
> Please help!

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• **Follow-Ups:**

- ◆ **Re: Page cannot be displayed**  
    ◇ From: Amanda
- ◆ **Re: Page cannot be displayed**  
    ◇ From: Meagain

• **References:**

- ◆ **Page cannot be displayed**  
    ◇ From: Amanda
- Prev by Date: **PDF+Compression**
- Next by Date: **Re: Problem viewing web pages – urlmon dll**
- Previous by thread: **RE: Page cannot be displayed**
- Next by thread: **Re: Page cannot be displayed**
- Index(es):
  - ◆ Date
  - ◆ Thread