

Re: ddraw.dll error followed by iexplore closedown

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2005-05/msg0089>

- *From:* "flusters" <flusters@xxxxxx>
 - *Date:* Tue, 10 May 2005 20:41:52 +0100
-

Hi Jan :-)

Sorry about the delayed reply.

The good news is that in safe mode SpyBot found a (red) Virus problem and fixed it. I also repaired IE6 with AVG and firewall disabled. I also downloaded/installed/ran PocketKillbox, About Buster, BHO Demon. I then came out of safe mode and ran all my usual protect programs (CCleaner, CWS shredder, AdAwareSE, Spyware Blaster, SpyBot again, PC Bug Doctor). Clean bill of health. I then ran IE for 90 minutes and it worked like a dream.

So many, many thanks for all your help. I have printed out your replies in case I need to go further with HiJackThis etc in the future. I spent 2 hours reading stuff on both the forums suggested – AumHa and Bleeping Computer. Most interesting.

Three small questions.

1. My system is permanently set to "show all files" incl hidden. Do I need to change this?
2. SpyBot. I use the Default rather than the Advanced setting. Is that OK?
3. The MS Antispyware Program (Beta) does not say that it can be run on Win98SE. Presume I was right to ignore it?

Thanks again.

Flusters :-)

"Jan II" <abuse@xxxxxxxxxxxxxxxx> wrote in message
<news:e13zIsMVFHA.3544@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

> Hi flusters :-)

>

> Win 98:

>

> Pocket Killbox: Scroll down to Killbox here: 95-XP

> <http://forums.subratam.org/index.php?showtopic=2681>

>

> BHODemon: Read the information at this download site:

> <http://www.majorgeeks.com/download3550.html>

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>
> HiJackThis – Yes, it is safe for Win98 – XP
>
> In spite of the fact that you may have already run SpyBot, AdAware, AVG or
> others, it is very important that you run them again in Safe Mode
according
> to the instructions. Running them in Safe Mode will insure that some
> malware and pests cannot use files that are being used by Windows to keep
> from being detected or removed. Perform all the scanning and removal
steps
> as outlined, as there are some variants that can replicate themselves
> repeatedly if not removed properly. Please follow all the instructions
> carefully:
>
> Hope this helps :-)
>
> Jan :)
> MS MVP – IE/OE
> Smiles are meant to be shared,
> that's why they're so contagious.
>
> Replies are posted only to the newsgroup for the benefit of other readers.
> How to make a good newsgroup post:
> <http://www.dts-1.org/goodpost.htm>
>
>
>> Hi Jan :-)
>>
>> Wow. Thanks so much. I will work through your suggestions in order.
>>
>> Incidentally, I run AVG permanently, also with a daily full test and an
>> automatic check for daily updates. Zone Alarms and Spyware Blaster are
>> also
>> running and kept updated. The following are run at least twice a week
and
>> are kept updated:–
>> SpyBot, AdAwareSE, CCleaner, CW Shredder, PCBug Doctor.
>>
>> However, stupidly, I realise that I have not disabled AVG and ZA when
>> repairing IE6. In addition, I have repaired it from Settings>Control
>> Panel>Add/Remove Programs>MSIE6SP1 and Internet Tools>Repair IE. Will
>> follow
>> your suggestion to the letter – also with the reinstallation of DirectX
9.
>> This is my stupidity, could be the cause of the problem.
>>
>> Presume BHO Demon, PocketKillbox and HiJackThis will all run with
Win98SE
>> and not cause conflicts with any of my existing programs.
>>
>> Really appreciate your guidance and help.

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> >> <http://www.mvps.org/winhelp2002/delcache.htm>
> >>
> >> Also?empty your Recycle bin.
> >>
> >> Then do the following:
> >>
> >> WARNING>>>> Backup all documents and files before removing any spyware!!
> >>
> >> How to properly scan for scumware (read first, if possible)
> >> <http://aumha.org/forum/viewtopic.php?t=5878>
> >>
> >> Download and install BHODemon from
> >> <http://www.definitivesolutions.com/bhodemom.htm>
> >> Your problem may be caused by a bad BHO.
> >>
> >> Most importantly, download install and run CWShredder here
> >> <http://www.majorgeeks.com/download3019.html>
> >> and About Buster, which searches for hidden .dlls that recreate the
> > malware.
> >> <http://www.majorgeeks.com/download4289.html>
> >> Then visit these two sites to test for parasites and help basic cleaning:
> >> On-Line Check
> >> <http://aumha.org/a/noads.htm>
> >> and
> >> Quick-Fix Protocol.
> >> <http://aumha.org/a/quickfix.php>
> >> Basically, throw everything here at your "infection".
> >>
> >> Then download, install and immediately update these three programs before
before
> >> running:
> >> AdAware SE – Update immediately after installing
> >>
> >>
<http://www.download.com/3000-2144-10045910.html?part=69274&subj=dlpage&tag=button>
> >> AdAware Tutorial –
> >> <http://www.bleepingcomputer.com/forums/index.php?showtutorial=48>
> >> SpyBot S &D – Update immediately after installing
> >> <http://www.majorgeeks.com/download2471.html>
> >> SpyBot S&D Tutorial –
> >> <http://www.bleepingcomputer.com/forums/index.php?showtutorial=43>
> >> Microsoft Windows Antispyware Program (Beta)
> >> <http://www.microsoft.com/athome/security/spyware/software/default.mspx>
> >>
> >> Also download, install and run CWShredder:
> >>
> >>
<http://www.majorgeeks.com/downloadget.php?id=3019&file=11&evp=9e0433de9f8fd8e137fd6b3ff02edc90>
> >>

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>>> Next, do an Online scan here (if possible) –
>>> http://www.pandasoftware.com/activescan/com/activescan_principal.htm
>>> Make sure that you choose "fix" or "clean".
>>>
>>> Download PocketKillbox from
>>> <http://www.thespykiller.co.uk/files/killbox.exe>
>>> and put it on the desktop where you can find it easily
>>>
>>> Download, install, and run HiJackThis – it is one of the most important
>>> tools to help clean your system of scumware. Follow the instructions
>>> carefully:
>>>
>>> How to download and install HiJackThis: (it does not need to be
updated)
>>> <http://www.bleepingcomputer.com/forums/topict309.html>
>>>
>>> Please DO NOT post your log to this newsgroup. It is important that
you
>> go
>>> to one of the HiJackThis Support Forums below and allow the experts
>>> there
>>> to analyze it for you.
>>> AumHa HiJackThis Forum
>>> <http://forum.aumha.org/viewforum.php?f=30>
>>> or Bleeping Computer Forum
>>> <http://www.bleepingcomputer.com/forums/forum22.html>
>>> to allow the experts there to evaluate your log and advise you of any
>>> necessary steps to clean your system.
>>> (Note: You will have to Register before posting on these Forums.
Please
>>> follow all posting instructions carefully to avoid having your log
>>> deleted
>>> or ignored.)
>>>
>>> Also, please post a link to the forum where you post your HJT log back
to
>>> this thread so that we can follow your progress there.
>>>
>>> CAUTION!!!! Before you try to remove spyware using any of the
programs
>>> below, download a copy of LSPFIX from any of the following sites:
>>> <http://www.cexx.org/lspfix.htm>
>>> <http://www.spychecker.com/program/winsockxpfix.html>
>>> (if your OS is Win2k or XP) The process of removing certain malware may
>> kill
>>> your internet connection. If this should occur, this program, LSPFIX,
>>> will
>>> enable you to regain your connection.
>>>
>>> You should also get a copy of WINSOCKXPFIX available at:
>>> <http://www.spychecker.com/program/winsockxpfix.html>

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> > > and
> > > WinsockXP Fix– WinXP
> > > <http://www.spychecker.com/program/winsockxpfix.html>
> > > with instructions, at
> > > <http://www.iup.edu/house/resnet/winfix.shtm>
> > > also... From LavaSoft– all versions of Windows–
> > > <http://digital-solutions.co.uk/lavasoft/whndnfix.zip>
> > > (NOTE: It is reported that in XP SP2, the command netsh winsock reset
> > > will fix this problem without the need for these programs.)
> > > or Winsock Fix Utility
> > > <http://www.dfwonline.net/files/WinsockFix.zip>
> > >
> > > How to Restart in Safe Mode
> > >
> > > <http://service1.symantec.com/SUPPORT/tsgeninfo.nsf/docid/2001052409420406>
> > >
> > > How to Show Hidden Files
> > > <http://snipurl.com/6rl8>
> > >
> > > Hope this helps :-)
> > >
> > > Jan :)
> > > MS MVP – IE/OE
> > > Smiles are meant to be shared,
> > > that's why they're so contagious.
> > >
> > > Replies are posted only to the newsgroup for the benefit or other
> > > readers.
> > > How to make a good newsgroup post:
> > > <http://www.dts-1.org/goodpost.htm>
> > >
> > >
> > > > Hi Jan :-)
> > > >
> > > > Unfortunately it does not appear to be the answer as I am running
> > > > DirectX
> > > > 9.0c. But thanks anyway for the idea.
> > > >
> > > > Flusters :-)
> > > >
> > > > "Jan II" <abuse@xxxxxxxxxxxxxx> wrote in message
> > > > news:uvo%23xSJVfHA.928@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
> > > > Hi flusters :-)
> > > >
> > > > Check the information here and see if it helps:
> > > >
> > > > Ddraw.dll May Cause an Error Message
> > > > http://www.kbalertz.com/kb_Q317814.aspx
> > > >
> > > > Hope this helps :-)
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> > > >
> > > > > Can anyone help me please? I am running Win98SE and IE6 without
> > > > > problem
> > > > > until past 24 hours.
> > > > >
> > > > > When running IE6, I receive message popup saying MS error. This
> > > > > error
> > > > > report
> > > > > sent to MS says it occurs in "iexplore.exe ddraw.dll 6.0.2800.1106
> > > > > mod.ver.
> > > > > 4.9.0.904 offset:0002d3fa".
> > > > > I send the error report and this is followed by another close
> > > > > down/error
> > > > > message as follows:
> > > > >
> > > > > "IEXPLORE executed an invalid instruction in
> > > > > module <unknown> at 0000:83a7a2e0.
> > > > > Registers:
> > > > > EAX=000000b7 CS=00bf EIP=83a7a2e0 EFLGS=00010206
> > > > > EBX=80a0169c SS=00b7 ESP=80a01690 EBP=80a0169c
> > > > > ECX=206f06bc DS=00b7 ESI=809f3850 FS=4e1f
> > > > > EDX=000083a7 ES=00b7 EDI=83a7a2e0 GS=0000
> > > > > Bytes at CS:EIP:
> > > > > ff ff ff ff ff ff ff ff ff ff ff ff ff ff ff
> > > > > Stack dump:
> > > > > 809876ba 809f3850 206f06bc 00000000 0000cde6 0c5f0016 00000000
> > > > > 00200040
> > > > > 00000000 0000001e 00000001 0000524c 00000004 00800000 32534753
> > > > > 00000040"
> > > > >
> > > > > This has happened four times in 24 hours. Each time, I have
repaired
> > > > > IE6
> > > > > and
> > > > > restarted.
> > > > >
> > > > > Any ideas on the solution?
> > > > >
> > > > > Thanks
> > > > >
> > > > > Flusters

