

Re: IE 6 Will Not Open

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2005-02/3711.htm>

From: Parker (*nospam_at_nospam.com*)

Date: 02/22/05

Date: Tue, 22 Feb 2005 08:22:42 -0500

Thank You Jason,

I have tried the WinSockFix that was a download. Is that program a different fix than the WinSock2 you are referring to? If so I certainly will try it. I've also found that when trying to start IE6 that it starts a process but doesn't open IE. Then when trying again it will open IE and start another process. When using that intranet program for the company I get a caching error 3, then a runtime error 6026, then it closes IE but allows the intranet program to continue. It is then possible to open another browser and it will start yet another process. I did load Mozilla/Foxfire browser to see if it was a Winsock problem and it works just fine. I'm still stumped! Any other suggestions? If the Winsock and the Winsock2 are different I will try your suggestion.

Thank You Again for Your Response Jason

"Jason Tan (MSFT)" <v-jasont@online.microsoft.com> wrote in message news:[kd\\$SXFIGFHA.1140@TK2MSFTNGXA02.phx.gbl...](mailto:kd$SXFIGFHA.1140@TK2MSFTNGXA02.phx.gbl...)

> *Hi Parker,*

>

> *Thanks for posting!*

>

> *My understanding on the issue is: Internet Explorer 6.0 hangs when it is*

> *opened. If I have misunderstood your concerns, please do not hesitate to*

> *let me know.*

>

> *I would like to provide you with some information for your reference:*

>

> *You may attempt to fix winsock, please refer to the following article:*

> *How to determine and recover from Winsock2 corruption*

> <http://support.microsoft.com/kb/811259>

>

> *For your convenience, I would like to provide the main part of above*

> *article for you:*

>

> *How to Recover from Winsock2 corruption*

>

> *To resolve this issue, delete the corrupted registry keys, and then*

- > *reinstall the TCP/IP protocol.*
- >
- > *Step 1: Delete the corrupted registry keys*
- >
- > *1. Click Start, and then click Run.*
- > *2. In the Open box, type regedit, and then click OK.*
- > *3. In Registry Editor, locate the following keys, right-click each key,*
- > *and*
- > *then click Delete:*
- > *HKEY_LOCAL_MACHINE\System\CurrentControlSet\Services\Winsock*
- > *HKEY_LOCAL_MACHINE\System\CurrentControlSet\Services\Winsock2*
- > *4. When you are prompted to confirm the deletion, click Yes.*
- >
- > *Note: Restart the computer after you delete the Winsock keys. Doing so*
- > *causes the Windows XP operating system to create new shell entries for*
- > *those two keys. If you do not restart the computer after you delete the*
- > *Winsock keys, the next step does not work correctly.*
- >
- > *Important: This post contains information about modifying the registry.*
- > *Before you modify the registry, make sure to back it up and make sure that*
- > *you understand how to restore the registry if a problem occurs. For*
- > *information about how to back up, restore, and edit the registry, click*
- > *the*
- > *following article number to view the article in the Microsoft Knowledge*
- > *Base:*
- >
- > *256986 Description of the Microsoft Windows Registry*
- > *<http://support.microsoft.com/default.aspx?kbid=256986>*
- >
- > *Step 2: Install TCP/IP*
- >
- > *1. Right-click the network connection, and then click Properties.*
- > *2. Click Install.*
- > *3. Click Protocol, and then click Add.*
- > *4. Click Have Disk.*
- > *5. Type C:\Windows\inf, and then click OK.*
- > *6. On the list of available protocols, click Internet Protocol (TCP/IP),*
- > *and then click OK.*
- > *7. Restart the computer.*
- >
- > *Let me provide you with some third-party tools for your reference:*
- >
- > *Please refer to the following website to download the lspfix.zip*
- > *<http://www.cexx.org/lspfix.htm>*
- >
- > *<http://files.webattack.com/localdl834/WinsockxpFix.exe>*
- >
- > =====
- > *This response contains a reference to a third party World Wide Web site.*
- > *Microsoft is providing this information as a convenience to you. Microsoft*
- > *does not control these sites and has not tested any software or*

> *information*
> *found on these sites; therefore, Microsoft cannot make any representations*
> *regarding the quality, safety, or suitability of any software or*
> *information found there. There are inherent dangers in the use of any*
> *software found on the Internet, and Microsoft cautions you to make sure*
> *that you completely understand the risk before retrieving any software*
> *from*
> *the Internet.*

>
> *I hope my information helps. If there is anything unclear, please feel*
> *free*
> *to let me know. I am glad to be of assistance.*

>
> *Thanks & Regards,*

>
> *Jason Tan*

>
> *Microsoft Online Partner Support*
> *Get Secure! – www.microsoft.com/security*

>
> =====

>
> *When responding to posts, please "Reply to Group" via your newsreader so*
> *that others may learn and benefit from your issue.*

>
> =====

> *This posting is provided "AS IS" with no warranties, and confers no*
> *rights.*

>