

# lexplore.exe and Internet Explorer errors while browsing. Help!!

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2005-02/2090.htm>

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Greetings folks, this is my first post in a very long time after a week of vainlessly trying to resolve an error that forever haunts me and doesn't let me sleep. Here is the scope:

I have Windows XP Pro.

As of late, I constantly receive the following errors. Both errors are exactly the same, except they come in different formats depending on whether Error Reporting in Windows XP is turned On or Off.

The following errors occur on only SOME WEB PAGES! I'll click a link on any page, and suddenly the errors pop-up, and after clicking "Send/Don't Send Error Report" OR "OK", Internet Explorer instantly terminates. Another thing is, interestingly, when my brother is on this machine and logs into his Hotmail account and clicks an email to open it, the following errors occur, BUT when I'm logged into MY hotmail account there are no errors at all! I believe it must be a technical issue residing on this machine, as my other machine with Windows XP on the same network can browse all the same pages just fine without a single error. After you read and evaluate the following errors, you will see that I have provided all the various procedures to help alleviate the problem. This will help you deduce things so that you can help me get to the bottom of this! I'M DETERMINED TO GET TO THE BOTTOM OF THIS!

Error with Error Reporting turned ON:

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Internet Explorer

Internet Explorer has encountered a problem and needs to close. We are sorry for the inconvenience.

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At this point, I can click "Send Error Report" or "Don't Send". Either of them will terminate the program. But for more detailed information, the following is displayed after I click "To see what data this error report contains, click here":

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Error signature

AppName: iexplore.exe AppVer: 6.0.2900.2180 ModName: unknown  
ModVer: 0.0.0.0 Offset: 454c474f

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Then, "To view technical information about the error report, click here":

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Error Report Contents

The following information about your process will be reported:

[consists a whole bunch of lines of info, modules, etc.]

The following files will be included in this error report:

C:\DOCUME~1\Windows\LOCALS~1\Temp\8507\_appcompat.t xt

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Error with Error Reporting OFF:

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iexplore.exe – Application Error

The instruction at "0x41313143" referenced memory at "0x41313143". The memory could not be "read".

Click OK to terminate the program.  
Click on CANCEL to debug the program.

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I have verified that both of the above errors take place when clicking the SAME links throughout the web. They even occur at popular websites such as Expedia.com, and of course hotmail. This NEVER used to happen on ANY of these websites before!

Procedures taken in attempt to resolve the problem:

1. Ran a thorough updated Spybot Search & Destroy scan and removed all detected spyware.
2. Ran a thorough updated Ad-Aware SE Personal scan and removed all detected spyware.
3. Ran a thorough updated Microsoft AntiSpyware Beta1 scan and removed all detected spyware.
4. Ran a thorough virus scan using AVG Free Edition, detected about 4 backdoor Trojans, deleted them all.

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5. Ran System Defragmenter
6. Emptied all Temp Files, Temporary Internet Files, and Cookies
7. Performed Error-checking on Hard Drive
8. Completely ran System File Checker using "sfc /scannow"
9. Ran Microsoft Windows Memory Diagnostic, and did a thorough, extended, memory error check on Reboot using a floppy disk. There were NO errors found.
10. I have two DIMMS (2x512). I swapped DIMMS to see if maybe that would make a difference. No difference whatsoever.
11. I COMPLETELY UPDATED WINDOWS XP! There are absolutely NO "critical" or "recommended" updates left to update for Windows XP
12. Ran Registry Mechanic and repaired all detected errors
13. Uninstalled/Repaired Internet Explorer in Add/Remove Programs>Add/Remove Windows Components

After performing all these tests to no avail, I decided it was time to come and get some help from you friendly folks. Here I have an AS in Computer Networking, build, repair, and troubleshoot computers, developing my own business, and EVEN I CAN'T FIGURE OUT THIS PATIENCE TESTING ERROR!

I pray that some of you will help me be able to resolve this issue. I'd hate to have to reformat this whole system over one error. But let me tell you, this one error is causing a wreck of problems and is preventing people from performing necessary work on this computer. It's also causing me to tie it up on them.

If we can nail this error and resolve it, I would say we have done a great accomplishment, and will be able to help any other person who suffers from it in the future.

Anyway, answer when you can, thanks.

Cheers!