

Re: "Page cannot be displayed" banner

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2005-02/2061.htm>

From: office sore (officesore_at_discussions.microsoft.com)

Date: 02/10/05

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MY DESCRIPTION IS AS FOLLOWS, AND IN TRYING THE CLEANING STEPS, IT HASN'T CHANGED: HERE IS THE PASTE I COPIED, TO BE EXACT...HELP!

Technical Information (for support personnel)

Go to Microsoft Product Support Services and perform a title search for the words HTTP and 404.

Open IIS Help, which is accessible in IIS Manager (inetmgr), and search for topics titled Web Site Setup, Common Administrative Tasks, and About Custom Error Messages.

"Jan II" wrote:

> *Hi JW :-)*
>
> *There are several reasons this can happen, from malware, hijacker and*
> *others. Try the following and see if it helps:*
>
> *Check C:\Windows\System32\Drivers\etc for a file named HOSTS with no*
> *extension. (Not Hosts.sam)*
> *Make sure Windows is set to show hidden files and folders and is NOT set to*
> *hide extensions for known file types. If HOSTS exists, rename it to*
> *HOSTS.OLD*
> *Reboot an try again.*
>
> *Or, In a Cmd window, enter*
> *ipconfig /flushdns*
> *then clear your TIF also, and re-boot.*
>
> *also try the information here.....*
>
> *Page Cannot Be Displayed*
> *<http://support.microsoft.com/default.aspx?scid=kb%3Ben-us%3B310731>*
> *(For DNS, 403 – Forbidden, 404 – File not found, 500 – Internal server,*
> *503 – Service unavailable errors too)*
>
> *Cannot Open a Web Page in Internet Explorer and "Page Cannot Be Displayed"*

microsoft.public.windows.inetexplorer.ie6.browser: Re: "Page cannot be displayed" banner

- > *Error Is Displayed*
- > <http://support.microsoft.com/?kbid=293402>
- >
- > <http://support.microsoft.com/default.aspx?scid=kb;en-us:303807>
- > *"The Page Cannot Be Displayed" Error Message When You Try to View Web Page*
- > *on a Secure Web Site*
- >
- > *Troubleshoot Situations Where You Cannot Complete MSN Sign-up pr Connect to*
- > *SSL Secured (128-Bit) Web Sites by Using Internet Explorer in Windows XP*
- > <http://support.microsoft.com/default.aspx?scid=kb;en-us:813951>
- > *You Cannot Access Your MSN E-mail Account or Authenticate with a Web Site in*
- > *Various Programs*
- >
- > *also...*
- >
- > *Dealing with Unwanted Spyware and Parasites:*
- > <http://myvps.org/winhelp2002/unwanted.htm>
- >
- >
- >
- > *CAUTION!!!! Before you try to remove spyware using any of the programs*
- > *below, download a copy of LSPFIX from any of the following sites:*
- > <http://www.cexx.org/lspfix.htm>
- > <http://www.spychecker.com/program/winsockxpfix.html>
- > *(if your OS is Win2k or XP) The process of removing certain malware may kill*
- > *your internet connection. If this should occur, this program, LSPFIX, will*
- > *enable you to regain your connection.*
- >
- > *You should also get a copy of WINSOCKXPFIX available at:*
- > <http://www.spychecker.com/program/winsockxpfix.html>
- > *and*
- > *WinsockXP Fix- WinXP*
- > <http://www.spychecker.com/program/winsockxpfix.html>
- > *with instructions, at*
- > <http://www.iup.edu/house/resnet/winfix.shtm>
- > *Also*
- > *From LavaSoft- all versions of Windows-*
- > <http://digital-solutions.co.uk/lavasoft/whndnfix.zip>
- > *(NOTE: It is reported that in XP SP2, the command netsh winsock reset*
- > *will fix this problem without the need for these programs.)*
- >
- > *or*
- >
- > *Winsock Fix Utility*
- > <http://www.dfwonline.net/files/WinsockFix.zip>
- >
- >
- >
- > *If these steps do not resolve your problem, or you need help with the above,*
- > *please post back to this thread with the details and any error messages.*
- >

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