

Re: My IE6 won't stay unless I delete cookies

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-12/4099.htm>

From: Sandi – Microsoft MVP (sandi_hardmeier_at_mvps.org)

Date: 12/29/04

Date: Wed, 29 Dec 2004 20:27:09 +0800

Paul,

I've seen problems with OE caused by old version of antivirus programs such as McAfee. Do you have your antivirus programme set to automatically scan emails, and scan web surfing? If so, disable those specific options; resident protection is sufficient. I should point out, though, that OE is not automatically shut down when IE is shut down.

I am worried about malware/virus infestation. Try posting your log to forum.aumha.org

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Hyperlinks are used to ensure advice remains current
Visit the Internet Explorer Online Community:
<http://www.microsoft.com/windows/ie/community/default.mspx>

Sandi – Microsoft MVP since 1999 (IE/OE)

<http://inetexplorer.mvps.org/>

"Paul H" <NoSpamphobergNoSpam@att.net> wrote in message
news:uY6i7AQ7EHA.1260@TK2MSFTNGP12.phx.gbl

> Thanks, Sandy. I should have mentioned that Outlook Express
> continues to run even when IE6 shuts down while sitting idle for 15
> or 20 minutes or more, and then cannot be started (see specific odd
> symptoms described below). I can either unplug the Ethernet cable or
> disable the 100.0 Mbps connection, then delete the cookies, then
> re-plug the Ethernet cable or enable the connection. So the
> suggestions about bad hardware, bad driver, overheating, etc. seem to
> not apply. Deleting the cookies would not cure them, and my Outlook
> Express would also be affected. Any other things to try? TIA, Paul
>

> "Sandi – Microsoft MVP" <sandi_hardmeier@mvps.org> wrote in message
> news:ewwYE\$J7EHA.3504@TK2MSFTNGP12.phx.gbl...

> IE shuts down unexpectedly:
> http://inetexplorer.mvps.org/answers_5.htm#shuts_down
>

> "Paul H" <NoSpamphobergNoSpam@att.net> wrote in message
> news:ueZnydI7EHA.2180@TK2MSFTNGP12.phx.gbl

>> I posted this almost a month ago. I cannot believe that no one else
>> has this problem. I do not want to give up and use Mozilla, but I
>> may have no choice. I will try re-installing IE6, but don't expect a
>> miracle.

>>

microsoft.public.windows.inetexplorer.ie6.browser: Re: My IE6 won't stay unless I delete cookies

>> I followed everyone's advice and downloaded and ran 4 or 5 programs -
>> nothing helped. I passed the log to the Spywareinfo Malware forum,
>> provided a requested 2nd one, then was ignored.
>>
>> ----- Original Message -----
>> From: "Paul H" <NoSpamphobergNoSpam@att.net>
>> Newsgroups: microsoft.public.windows.inetexplorer.ie6.browser
>> Sent: Sunday, December 12, 2004 10:49 PM
>> Subject: My IE6 won't stay unless I delete cookies
>>
>>
>> Frequently when I attempt to start IE6 on my Win XP Pro (no SP2 yet)
>> Sony Vaio laptop, it starts, then disappears before the home page or
>> the "linked to" page appears. If I then unplug my network cable and
>> try again, IE6 stays, waiting to time out, after which time I can use
>> "tools, internet options, delete cookies". Then when I plug the
>> network cable back in, IE6 works. So something on my computer
>> creates some cookie frequently. I use eTrust anti-virus, updated
>> every day. I use ZoneAlarm. I update Windows frequently. I'm
>> behind a LinkSys router. This has been occurring for over a week, so
>> someone must have a solution by now. TIA, Paul