

Re: Outlook Express Locked UP

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-12/1130.htm>

From: Frank Saunders, MS-MVP, IE/OE (franksaunders_at_mvps.org)

Date: 12/07/04

Date: Mon, 6 Dec 2004 21:54:44 -0500

With Windows 2000 and Windows XP the DBX files are hidden and you will have to set Search to search hidden files and folders.

Delete Folders.dbx

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Frank Saunders, MS-MVP, IE/OE

Please respond in Newsgroup. Do not send email

<http://www.fismjs.com>

Protect your PC

<http://www.microsoft.com/security/protect/>

"Bill P" <BillP@discussions.microsoft.com> wrote in message news:2E6F5DC6-3E0E-410E-B94E-392F725DDCD5@microsoft.com...

> I am afraid I am in over my head but would like to try to continue. Please

> understand OE opens but is frozen and will not process. I can see the

> normal

> opening page of OE but can't navigate on the screen and OS does not

> respond.

> I am confused about the store folder. I do not have anything labeled store

> folder in Windows Explorer, mine opens to My Documents with it's list of

> folders. Also I can not find any .dbx files through the described search

> process. Can you enlighten me at all or am I hopeless. I have begun to use

> Netscape mail while working on OE and it is working fine. Thank you.

>

> "Frank Saunders, MS-MVP, IE/OE" wrote:

>

>> See

>> <http://insideoe.tomsterdam.com/problems/performance.htm#nostart>

>>

>> --

>> Frank Saunders, MS-MVP, IE/OE

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>>

>>

>> "Bill P" <BillP@discussions.microsoft.com> wrote in message

>> news:D408F078-BD8E-41A6-A935-F7BDF70F9285@microsoft.com...

>> > Outlook Express locked up and does not respond, was on XP Home SP1,

>> > installed

>> > SP2 stayed same, did repair of IE and OE per 318378 and Outlook Express

>> > still

>> > does not respond. Can any one help on this?

>> > --

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>> > Bill P
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