

microsoft.public.windows.inetexplorer.ie6.browser: Unable to get online...

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-12/0280.htm>

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I am unable to view webpages or check my e-mail via Outlook Express. I have verified that I have an active internet connection via my ISP (Comcast): I have a valid IP address. They had me PING a website and received no response. I PINGED an IP address and did receive a response. I was told that this is the sign of a SOCKS protocol error. I contacted Dell and they walked me through the steps of resolving the issue. I was back online for 24 hrs and the same thing happened again. I am not necessarily looking for the steps to get back online... rather what is causing this problem? Is it a virus or something?

Windows XP Home SP2

80GB HD

512 MB Ram

Thanks for your help!