

Re: Linking out does not work

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-11/3471.htm>

From: Jan Il (*abuse_at_localhost.com*)

Date: 11/21/04

Date: Sun, 21 Nov 2004 10:18:51 -0500

Hi vladimir :-)

Try the following information and see if it helps:

E-mail links in Outlook/OE opens blank (empty) windows

Try disabling **all** other programmes, including virus scanners, to see if there is an improvement. If not, proceed as follows:

You may have a broken entry in file associations:

Go to my computer, view/folder options/file types (or control panel, folder options depending on your operating system).

Scroll down to the URL:Hypertext Transfer Protocols, click edit twice and make sure the following is in the application used to perform action box:

"C:\PROGRAM FILES\INTERNET EXPLORER\iexplore.exe" -nohome

The same applies for URL:Gopher

DDE should be set to: "%1",,-1,0,,,

Application should say: IExplore

DDE application not running should be blank

Topic should be: WWW_OpenURL

Courtesy of Mike Burgess, MS MVP –

'Open in new window' is dependent on the following files, therefore you should ensure they are the correct version for your system, and correctly registered.

Run the following commands from Start/Run. Run each line individually. After each run, you should see a short message stating the command was successful. The first command is the one most likely to work.

```
regsvr32 Urlmon.dll
```

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regsvr32 Shdocvw.dll

regsvr32 Shell32.dll (only applicable to Windows ME, Windows 2000 and XP – if using an earlier operating system, run regsvr32 shdoc401.dll)

regsvr32 Oleaut32.dll
regsvr32 Actxprxy.dll
regsvr32 Mshtml.dll

Some people have noted that replacing urlmon.dll or oleaut32.dll with the versions that came with their operating system has helped. I would not try this except as a last resort.

Note: If the IE repair tool is available to you (control panel, add/remove programs, highlight IE, select add/remove) – running a repair will often fix the above associations automatically.

Some knowledge base articles addressing the blank window problem are:

Browser Window Is Blank After You Install First Aid 98 [Q182038]
<http://support.microsoft.com/default.aspx?b:EN-US;Q182038>

Current Web Page Is Blank After Opening an Outlook:// URL [Q257136]
<http://support.microsoft.com/default.aspx?b:EN-US;Q257136>

also.....

You Cannot Open New Internet Explorer Window or Nothing Happens After You Click a Link
<http://support.microsoft.com/default.aspx?scid=kb:en-us:Q281679>

Blank Pages – Windows
http://inetexplorer.mvps.org/answers2.htm#blank_windows

If these steps do not resolve your problem, please post back to this thread with the details and any error messages.

Hope this helps

Jan :)
Smiles are meant to be shared,
that's why they're so contagious.

Please reply to the newsgroup so others may benefit.
Replies are posted only to the newsgroup for the benefit of other readers.

How to make a good newsgroup post:
<http://www.dts-l.org/goodpost.htm>

> *Hi,*
>

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microsoft.public.windows.inetexplorer.ie6.browser: Re: Linking out does not work

- > *After installing SP2, linking out from other applications (such as Outlook*
- > *Express)stopped working. IE just opens empty window, and to link out I*
- have
- > *to copy and paste URL directly into address window. Quite irritating and*
- not
- > *always possible if there is no URL provided. Tried to uninstall IE to*
- > *reinstall it – no avail, it is still there and behaves the same way. Does*
- > *anyone know about this problem and how to fix this?*
- >
- > *Thanks,*
- >
- > *Vladimir*