

## Re: Conflict involving dial-up, IE, other processes

*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-10/3857.htm>

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*From:* PCR (*pcrrcp\_at\_netzero.net*)

*Date:* 10/20/04

Date: Wed, 20 Oct 2004 15:56:47 -0400

"Fix IE Log.txt"..... Monday, June 21, 2004 02:51:08 PM

"Reg Save Log.txt"... Tuesday, October 05, 2004 05:06:32 PM

So, I don't see those are related. Mine has a different CRCValueName value than yours, & it speaks of a different Registry key, with a gobbledygook name. Also, "Trust Database" & "Trust Provider" are in the name. Therefore, I must keep it private. Don't get too personal!

Well, I guess you are OK, if "Fix IE Log.txt" says so. BUT, it really doesn't cure everything, & sometimes an over-install is necessary,-- NOT that I see you need one, having boot four time w/o an error. Recently, some folk are not getting an over-install to work, though.

| ffe05f89\_{D2866B06-FF2F-11D8-A704-E0C858C1C050}.tmp

I see Glee has answered that.

| Another file in "C:\Windows\" is ErrorLog.txt. It is dated today

I see you have answered that. It's ZoneAlarm.

| Wed Oct 20 09:36:00 CDT 2004 Proxy - IO Proxy Exception: DOT4\_001  
| (res\_err\_no\_connection)

"IO Proxy Exception: DOT4\_001" is the error descriptor or name. It's meaning is: "(res\_err\_no\_connection)", i.e., without being connected, there can be no Input/Output. I think I'm safe in that interpretation.

| MY QUESTION IS: What processes create those files:  
| "\*.tmp"

Anything could. If they are not in "C:\Windows\Temp", then the folder that does contain them is a clue to what it was created them. If indeed they are in "C:\Windows\Temp", then...

Delete the contents of C:\Windows\TEMP. Delete contents only.

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Under normal circumstances, C:\WINDOWS\TEMP can be cleared of files/folders after a fresh boot. You need the fresh boot, because something may be sitting there, waiting to "complete" an install. You will likely have seen a message about it, though. Anyway, you should know whether you've installed something since boot. Now, some files may return after the delete. "WebPoolFileFile" is one. That will come back next boot or when you run McAfee.

I have seen one poster who objected, saying one should browse through those files, looking for .log's. He said it might be interesting to see whether there is an error message or something inside. It was too late for me by then.

Naturally, if you have actually installed something into TEMP, there might be a Registry connection to it. Those, you need to un/re-install elsewhere. Finally, I even saw a poster who had system files in there, perhaps it was the Temporary Internet Files in there. That shouldn't be! Well, to be certain, is C:\Windows\TEMP mentioned in any of these Registry keys?

HKEY\_CURRENT\_USER\Software\Microsoft\Windows\CurrentVersion\Explorer\Shell Folders

HKEY\_CURRENT\_USER\Software\Microsoft\Windows\CurrentVersion\Explorer\User Shell Folders

| "ErrorLog.txt"

You said: ZoneAlarm.

| "Reg Save Log.txt"

Seems to be a secret Windows log with secret numbers inside. Your were?

| and what do the messages in the log files indicate?

I believe I am safe in my interpretation, above.

--

Thanks or Good Luck,  
There may be humor in this post, and,  
Naturally, you will not sue,  
should things get worse after this,  
PCR

pcrrcp@netzero.net

"Stan Hilliard" <usenetreplyMS@samplingplansNOTSPAM.com> wrote in message news:ub1dn019ln2g3u0vg7gk0pql2p5q7tmjeg@4ax.com...

| On Tue, 19 Oct 2004 16:20:07 -0400, "PCR" <pcrrcp@netzero.net> wrote:

| >Are you saying IE Repair repaired you? Well... go see whether you can  
| >figure the writings inside... "C:\Windows\Fix IE Log.txt".

| I don't know for sure what fixed it -- or if it is fixed. So far I  
| have had only 4 complete trials over 2 days. That is a very small  
| sample size, considering that hundreds of different combinations of

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factors can possibly occur.

"C:\Windows\Fix IE Log.txt" seems to indicate a successful run.

If Fix IE Log.txt found any errors it did not say so, but I don't know if it reports the problems or just fixes them.

Another file is "Reg Save Log.txt" dated two minutes after FixIELog.txt. Its contents is:  
ValueName = HKCU,Software\Microsoft\Internet Explorer\Main,First Home Page  
CRCValueName = 3bdd6b017b35029e

ANOTHER ISSUE:  
In searching in "C:\Windows\" for "Fix IE Log.txt" I sorted the file names alphabetically. I discovered that my "C:\Windows\" directory contains 905 files of the following type:  
(a few examples, all of size=0)

ffe05f89\_{D2866B06-FF2F-11D8-A704-E0C858C1C050}.tmp  
ffe19351\_{C4803D04-95FE-11D8-A704-A08360C10000}.tmp  
ffe1d2c9\_{0D00F585-91E3-11D8-A704-D04E5AC18484}.tmp  
ffe219c3\_{BA574044-8E14-11D8-A704-E0805DC10171}.tmp  
ffe4deb5\_{307E05E6-D4EE-11D8-A704-800D5CC10107}.tmp  
ffffe669\_{96FCF446-33CA-11D8-A703-60A751C12700}.tmp

That is only six of the nine hundred five files!

The date-modified starts at 12/16/03 11:32AM and ends today 10/20/04 10:06AM, There were two such files at exactly that time.

MORE:  
Another file in "C:\Windows\" is ErrorLog.txt. It is dated today 10/20/04 and has two entries for today -- although its entries go back to Sat Dec 20 14:54:28 CST 2003. All entries have the same error message:

Wed Oct 20 09:36:00 CDT 2004 Proxy - IO Proxy Exception: DOT4\_001 (res\_err\_no\_connection)  
Wed Oct 20 09:36:00 CDT 2004 Proxy - IO Proxy Exception: DOT4\_001 (res\_err\_no\_connection)

MY QUESTION IS: What processes create those files:  
".tmp"  
" ErrorLog.txt"  
"Reg Save Log.txt"  
and what do the messages in the log files indicate?

Sincerely, Stan Hilliard

>--  
>Thanks or Good Luck,  
>There may be humor in this post, and,  
>Naturally, you will not sue,  
>should things get worse after this,  
>PCR  
>pccr@netzero.net  
>"Stan Hilliard" <usenetreplyMS@samplingplansNOTSPAM.com> wrote in  
>message news:9kpan0lqc3nb7ndga3d3q3kbupv8dh5v9r@4ax.com...  
>| On Tue, 19 Oct 2004 12:34:07 -0400, "glee"  
>| <glee29@spaminspring.com>

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| >| wrote:
| >|
| >| >Start re-enabling the startup items and see if you can pinpoint
which
| >| is the
| >| >culprit.
| >| >
| >| >Also, update your anti-virus app and then run a full-system virus
| >| >scan.
| >| >
| >| >Use CWS shredder, the CoolWeb removal tool, available here:
| >| >http://www.majorgeeks.com/downloads31.html
| >| >http://aumha.org/downloads/cwshredder.zip
| >| >Close all browser windows and open apps, start CWS shredder and
click
| >| the Fix button.
| >| >
| >| >Install Ad-Aware 6 free edition, start it, click its 'Check for
| >| >Updates' link in the
| >| >app to install updates, then use it to scan your system, and
remove
| >| what it finds.
| >| >Ad-Aware:
| >| >http://www.lavasoftusa.com/support/download/
| >| >
| >| >Install, update and run SpyBot Search & Destroy, scan your system,
| >| >and then remove
| >| >the items in RED only.
| >| >SpyBot S&D:
| >| >http://www.safer-networking.org/index.php?page=download
| >| >
| >| >Install SpywareBlaster:
| >| >http://www.majorgeeks.com/download2859.html
| >| >Click the link in the app to check for and install updates, then
| >| >click to 'Enable
| >| >all protection'.
| >| >Update at least weekly.
| >| >--
| >| >Glen Ventura, MS MVP W95/98 Systems
| >| >http://dts-l.org/goodpost.htm
| >| >
| >| >
| >| >"Stan Hilliard" <usenetreplyMS@samplingplansNOTSPAM.com> wrote in
| >| >message
| >| >>news:mdaan0tbp5b44u3p1lhgmmtsrikgc88faf@4ax.com...
| >| >> On Mon, 18 Oct 2004 23:12:06 +0100, Nigel Stapley
| >| >> <unet@judgemental.plus.com> wrote:
| >| >>
| >| >> >Stan Hilliard wrote:
| >| >> >> My System includes Windows 98SE, Stand-alone PC
| >| >> >> Internet Explorer6.0.2800.1106
| >| >> >> Update Versions:; SP1;Q832894; Q330994; Q313829; Q837009;
| >| >> >> Q831167
| >| >> >>
| >| >> >> The following problem has plagued me for a long time.
| >| >> >>
| >| >> >> I have IE set to start with a blank page. It starts OK both
| >| >> >> >off-line
| >| >> >> and on-line -- except for one situation.
| >| >> >>
| >| >> >> The first time that I start IE after dial-up and login to my
| >| >> >> >Internet
```

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| >| >> >> provider it (IE) hangs. It gets as far as a vague outline
frame
| >on the
| >| >> >> screen. The window area inside the frame stays transparent.
The
| >IE
| >| >> >> button on the toolbar does not function. [cntl][alt][del]
shows
| >it not
| >| >> >> responding so I delete it.
| >| >> >>
| >| >> >> Sometimes killing IE will also take another program down with
| >it.
| >| >> >>
| >| >> >> After that IE starts OK and operates without problem. I can
open
| >and
| >| >> >> close it repeatedly without problem.
| >| >> >>
| >| >> >> But if I close IE and close the dialup connection and then
| >dialup
| >| >> >> again and start IE again, it hangs -- again only on the first
| >attempt
| >| >> >> to load.
| >| >> >>
| >| >> >> Other Programs that I typically use:
| >| >> >>
| >| >> >> Pegasus Mail
| >| >> >> Mailwasher
| >| >> >> Agent news-reader
| >| >> >> F-Prot anti-virus
| >| >> >> ZoneAlarm firewall
| >| >> >>
| >| >> >> Sometimes when I have to kill a "not responding" program, it
is
| >more
| >| >> >> than just IE. Today it was:
| >| >> >>
| >| >> >> URL Proxy
| >| >> >> Rnaapp
| >| >> >> MmTask
| >| >> >>
| >| >> >> Advice will be appreciated,
| >| >> >> Stan Hilliard
| >| >> >
| >| >> >Stan,
| >| >> >
| >| >> >Have you tried a repair of IE?
| >| >> >
| >| >> >Start > Settings > Control Panel > Add/Remove Programs.
| >| >> >
| >| >> >Highlight "Microsoft Internet Explorer" (the wording varies
| >depending on
| >| >> > whether SPs and OE are present). Don't select any entry
| >beginning
| >| >> >"Internet Explorer..." : these are just patches (logic? wot's
| >logic?).
| >| >> >
| >| >> >Click 'Add/Remove', select the "Repair Internet Explorer"
option
| >and 'OK'.
| >| >> >
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| >| >> >You will probably need to reboot afterwards.
| >| >> >
| >| >> >HTH
| >| >>
| >| >> I did the repair. Before doing it I ran "Clean Startup" to
| >| >> temporarily
| >| >> disable my many TSRs.
| >| >>
| >| >> On the first trial, after dialing up and logging in, IE6 started
OK
| >| >> and worked OK.
| >| >>
| >| >> That is with a sample size of 1.
| >| >>
| >| >> And the TSRs are still disabled, except that F-Prot and
ZoneAlarm
| >| >> are
| >| >> running.
| >| >>
| >| >> Stan Hilliard
| >|
| >| I restored all of my resident programs at once to see if any one or
a
| >| combination of them has been responsible for the trashing of IE on
its
| >| first startup after dialup and logging in.
| >|
| >| Right now I have 19 processes listed in [ctrl][alt][del].
| >|
| >| So far, I have made two successful startups of IE after dialing-in
and
| >| logging-on with the resident processes running. I also rebooted the
| >| computer each time.
| >|
| >| Q: Can anyone point me to an explanation of what the IE Repair
process
| >| does?
| >|
| >| Stan Hilliard
| >|
| >|
```