

microsoft.public.windows.inetexplorer.ie6.browser: Re: I.E. 6 sp 2 crashes as soon as it is launched.

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-10/3710.htm>

From: Jan Il (janilac_at_abuse.com)

Date: 10/19/04

Date: Tue, 19 Oct 2004 16:03:41 -0400

Hi Chris :-)

Try to uninstall the SP2 according to the following instructions:

875350 – How to remove XP SP2

<http://support.microsoft.com/default.aspx?kbid=875350&product=windowsxpsp2kb>

.....then try the following steps, one of which should allow you to repair IE6 without having to access the Internet:

How do I repair Internet Explorer in Windows® XP?

http://www.dougknox.com/xp/tips/xp_ie_reinstall.htm

The ability to Repair Internet Explorer does not exist in the version that ships with Windows XP. This feature only becomes available after you upgrade to a newer version. This is normal and has been this way since Windows 98 and IE4.

However, you can reinstall IE in Windows XP by clicking Start, Run and entering the following command:

```
rundll32.exe setupapi,InstallHinfSection DefaultInstall 132  
%windir%\Inf\ie.inf
```

You will need to have your XP CD available.

Some people have problems with the command line above. A small VB Script that will execute the command for you can be downloaded here at http://www.dougknox.com/xp/scripts/xp_run_ie_setup.vbs. Save the file to your hard drive and double click it to run IE Setup.

or.....

IF that doesn't work, this is another way, but a bit more complex..., but maybe less complicated (?) than the first method I supplied.

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Note: Both of the following methods listed ****require that the Microsoft Windows XP CD-ROM be available****.

Method 1: Microsoft Internet Explorer 6.x Repair for Windows XP

>From the Start menu, select Run.

In the Open field, type sfc /scannow (Note: There is a space between sfc and /scannow)

Select the OK button.

Follow the prompts throughout the System File Checker process.

Reboot the computer when System File Checker completes.

~~~~~  
Method 2: Microsoft Internet Explorer 6.x Repair for Windows XP

>From the Start menu, select Search, select All Files and Folders.

Select More Advanced Options and place a checkmark beside Search Hidden Files and Folders option.

Ensure that Search System Folders and Search Subfolders are also checked.

In the All or Part of the File Name box, type ie.inf

In the Look In drop-down menu, select C: or the letter of the hard drive that contains the Windows folder.

Click the Search button.

In the search results pane, find the ie.inf file located in Windows\Inf folder.

Right click the ie.inf file and click Install on the context menu.

Reboot the computer when the file copy process is complete.

or.....

Method 3.

How to Repair Internet Explorer 6 and Outlook Express

Tricking Windows into letting you reinstall IE6

<http://www.bleepingcomputer.com/forums/index.php?showtutorial=71>

Since you already have Internet Explorer 6 installed the operating system will not allow you to reinstall over the existing installation. Due to this we are required to trick the operating system into thinking IE 6 is not installed.

### NOTE: in order to use this method you are required to edit the registry. **\*\*Incorrect editing of the registry can cause serious harm to your operating system\*\*** so it is advised you proceed with extreme caution.###

Follow these steps for repairing Internet Explorer 6:

Click on the Start button and then click on the Run option.

In the Open field type regedit and press the OK button.

Navigate to the key: HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Active Setup\Installed Components\{89820200-ECBD-11cf-8B85-00AA005B4383}

Under that key you will see a entry named IsInstalled. Right click on that

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entry and left click on Modify.  
Change the Value from 1 to 0.  
Exit regedit.

or.....

How to Reinstall or Repair Internet Explorer and Outlook Express in Windows XP

<http://support.microsoft.com/default.aspx?scid=kb:en-us:Q318378>

How to Uninstall Internet Explorer 6

<http://support.microsoft.com/default.aspx?scid=kb:en-us:293907&Product=ie600>

Unable to Install Internet Explorer 6 on Windows XP

<http://support.microsoft.com/?kbid=304872>

Tricking Windows into letting you reinstall IE6

<http://www.bleepingcomputer.com/forums/index.php?showtutorial=71>

or.....

Courtesy of Robert Aldwinckle

XP users who have installed IE6sp1 before upgrading to XPsp1 will have setupwbv.dll and will be able to do a repair using

`rundll32 setupwbv.dll,IE6Maintenance`

Otherwise, they have to use

`sfc /scannow`

etc., or reinstall IE6 (Ref: KB318378)

or.....

Courtesy of Jim Byrd:

There is no direct Repair function for IE6 in XP. Here are some alternatives:

1. With XP you need to go to Start|Run and type "sfc /scannow" (without the quotes and notice the space between the c and the /.) Have your XP CD handy and be prepared to go get a cup of coffee – it takes a while. This will do the same thing as Repair IE6 for XP but a lot more, that is find any corrupt system files and replace them. It does not, however, re-register the various software components (except possibly the ones it replaces?) AFAIK.

Be aware that under certain circumstances (Win2k before SP4 – see mskb 814510,

<http://support.microsoft.com/default.aspx?scid=kb:EN-US:Q814510>) sfc can erroneously overwrite (restore over) previously installed files from certain "hotfixes" which will then need to be re-installed. To

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check for this, after running sfc, open a Cmd window and enter "qfecheck /v /l:c:\" (without the quotes). If you don't have qfecheck installed, it can be obtained for XP here: <http://www.microsoft.com/downloads/release.asp?ReleaseID=35468> and for Win2k, obtain qfecheck here: <http://www.microsoft.com/downloads/release.asp?ReleaseID=35470>

2. Another alternative that works on Win2k and may or may not work on XP (but probably does – I've heard both stories), for just IE6 repair if you don't have IE6 listed in Add–Remove Programs, then in Start|Run then enter

```
"rundll32 setupwbv.dll,IE6Maintenance"
```

without the quotes, exactly as shown, and select the appropriate entry.

3. If you find that you need to do a re–install of IE6 then you can consider the following, I can't verify this for XP (I'm Win2k – it works there, and I've had good reports from XP users), but you might want to give it a try at your own risk. Again, enter this at Start|Run without the quotes and be careful about the spacing:

```
"rundll32.exe setupapi,InstallHinfSection DefaultInstall 132  
C:\windows\inf\ie.inf"
```

4. Lastly, here is a link to a MSKB article about re–installing IE6/OE6:

How to Reinstall or Repair Internet Explorer and Outlook Express in Windows XP (Q318378)

<http://support.microsoft.com/?id=kb:en-us:Q318378>

You cannot install some updates or programs

<http://support.microsoft.com/?kbid=822798>

"The Software You Are Installing Has Not Passed Windows Logo Testing..."

Error Message When You Try to Install Internet Explorer 6 SP1

<http://support.microsoft.com/?kbid=828031>

Unable to install Internet Explorer 6 on XP

<http://www.tek-tips.com/gfaqs.cfm/lev2/67/lev3/70/pid/779/fid/1586>

or.....

Here is a more recent suggestion I have been giving to XP users who want to try some repair procedures.

<TITLE>831429 – Windows XP stops responding when you download updates from Windows Update</TITLE>

< <http://support.microsoft.com/default.aspx?scid=kb:en-us:831429> >

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It is actually a more comprehensive set of re-registrations than an IE Repair with the default FixIE.inf would do for either NT5.

Although they are listed specifically for W2K they should apply equally to XP.

Additionally, the information here may be of some assistance:

Windows XP From A-Z

[http://www.kellys-korner-xp.com/xp\\_abc.htm](http://www.kellys-korner-xp.com/xp_abc.htm)

and.....

To Repair Windows 2000

Windows 2000 step by step repair instructions:

<http://www.windowsreinstall.com/install/win2k/repairw2k/page1.htm>

How to perform an "in place upgrade" or system repair.

<http://www.techspot.com/vb/showthread.php?threadid=8356>

Difference between Manual and Fast repair

<http://support.microsoft.com/?kbid=238359>

You will also have to go to the Windows Update and reinstall all the necessary updates.

If these steps do not resolve your problem, please post back to this thread with the details and any error messages.

Hope this helps

Jan :)

Smiles are meant to be shared,  
that's why they're so contagious.

Please reply to the newsgroup so others may benefit.

Replies are posted only to the newsgroup for the benefit of other readers.

How to make a good newsgroup post:

<http://www.dts-l.org/goodpost.htm>

<Chris@discussions.microsoft.com> wrote in message  
news:A60EF28A-B2CA-42D6-BA39-E87A1AB5AC13@microsoft.com...

> *Talk about a bugger.... How can I re-install IE without access to IE???*

I

> *tried reinstalling sp2 but that did not fix it. Can not do a "full"*

> *reinstall from sp1 beacuse.... "It has found a newer version already*

> *installed." Any ideas.*

>

> *Thanks*

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> --*Chris*

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