

## Re: Problems with Explorer

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-10/2306.htm>

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**From:** Altrus ([altrus\\_at\\_zonetechs.com](mailto:altrus_at_zonetechs.com))

**Date:** 10/10/04

Date: Sat, 9 Oct 2004 22:00:38 -0400

Hi,

Without knowing the exact error code, I did a google search and came up with the following:

<http://support.microsoft.com/?kbid=293623>

and

<http://support.microsoft.com/?kbid=810887>

I'm not sure if they are applicable to your case.

If possible, please reply with more information, specifically the exact error message reported.

Thanks!

Altrus

"Dan" <denmonty5@att.net> wrote in message  
news:2f1101c4ae60\$3a0b9eb0\$a401280a@phx.gbl...  
: I keep getting the message " Internet Explorer has  
: encountered a problem and needs to close " I tried  
: loading another version of IE from the Microsoft download  
: center onto a CD from another computer but the version is  
: older than the version that keeps shutting down so the  
: computer wouldn't let me load it. Help! Any suggestions  
: would be appreciated. Thanks