

## Re: Unable to download/run ActiveX controls

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-10/1817.htm>

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**From:** Jan Il ([abuse\\_at\\_localhost.com](mailto:abuse_at_localhost.com))

**Date:** 10/07/04

Date: Thu, 7 Oct 2004 10:50:43 -0700

Hi John S :-)

Dang! When ya get a bone.... ya get a good one, doncha! ;o)))

'k.....try this:

Troubleshooting: Your current security settings prohibit running Active X controls

<http://www.switcharoozoo.com/tshoot.htm>

Now, here's a little test that will let you know if your ActiveX is working or set properly:

Test Your ActiveX Installation

<http://www.pcpitstop.com/testax.asp>

When you first open the site you'll get a box that asks if you want to allow the ActiveX, say no. Then you'll get the box that tells you that the page may not display correctly...s'alright. Then follow the instructions there and see if it helps.

If not.....try the following:

Your current security settings prohibit running Active X controls

[http://www.auburn.edu/oit/support/employees/browsers/ht\\_ie6\\_browser\\_medium\\_security.php](http://www.auburn.edu/oit/support/employees/browsers/ht_ie6_browser_medium_security.php)

223310 – Your Current Security Settings Prohibit Running ActiveX Controls on This Page...

<http://support.microsoft.com/default.aspx?scid=http://support.microsoft.com:80/support/kb/articles/q223/3/10.asp&No>

also.....

Clearing the TIF Cache –

Safely Delete the Temporary Internet Files

<http://www.mvps.org/winhelp2002/delcache.htm>

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or...

You may have downloaded a security patch from MS that reset your security settings.

In Internet Explorer:

Click Tools>Internet Options>Security tab>click the Custom Level button:

Change any ActiveX items set to Disable to Prompt, you can change those settings back to Disable one at a time to see if any may be the problem.

Overall, for best security set Active X settings to:

My settings are for Active X are:

- Prompt
- Disable
- Disable
- Prompt
- Prompt

If the security level is set to high then it will be blocking active x controls:

Set the security level to Medium.

or.....

Be sure your Java is "Enabled."

To enable Java, take these steps:

Internet Explorer User:

>*From the Menu bar, select Tools.*

Select Internet Options.

Select Security.

Internet.

Click Custom Level.

Scroll down the Security Settings box to Microsoft VM, then Java Permission, select Medium Safety. Click OK.

A prompt box will now appear asking "Warning... Are you sure you want to change the security settings for this zone? Yes/No." Click Yes.

Click OK.

also.....

Here is a bit more information that might be of help –

Courtesy of Eric Howes –

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How can I tell which entry is causing  
a problem with a web site?  
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Re: Unable to download/run ActiveX controls

Web pages can draw content from multiple sources, including third party sources. Thus, for example, you might visit [www.cnn.com](http://www.cnn.com) and encounter a widget on that page that doesn't work. But that widget isn't being drawn from [cnn.com](http://cnn.com) (which isn't even IE-SPYAD). In this case, you'll have to identify the sources for the content on [cnn.com](http://cnn.com)'s home page. It's likely that the widget is being pulled from some third-party source (say, [doubleclick.net](http://doubleclick.net)) that IS in IE-SPYAD's list of Restricted domains and servers. If you can identify the source for content that isn't working, you can then remove the entry which is causing the problem from the Restricted sites zone.

It can be a bit tricky to identify all the sources for a web page's content. One good tip-off that a web page is drawing content from multiple sources is the "Mixed" zone icon that you might see in the bottom right-hand corner of Internet Explorer. A "Mixed" zone means that a web page is drawing content from multiple sources which fall into different zones. One of those sources is likely in the Restricted sites zone.

There are several ways to identify all the sources for a web page's content:

1. Info on the page itself

Hover your mouse over images (esp. banner ads) and other links and watch the bottom band of Internet Explorer, which previews the sites which are linked to. You can also right-click on images and look at the "Properties" for those images. Either method will provide some indication as to where page content is being drawn from.

2. The IE6 Privacy Report

In Internet Explorer 6.0, go "View" >> "Privacy Report." The Privacy Report gives you a rundown of "Web sites with content on the page."

3. Personal firewall logs

Most personal firewalls provide logging of some sort, and you can look through your firewall's logs to get some indication of the sources for a page's content.

4. View the HTML source

Go "View" >> "Source" to open the HTML source for a page. Looking through HTML can be a pain, but it does reveal all the sources for page content. Note: if the site uses frames, you'll have to open the framed page separately (right click on the framed page, then "Open Frame in New Window"). Then you can "View" >> "Source."

It's not always difficult to track down the specific entry in the Restricted sites zone that's causing a web site not to work, but sometimes it does require some patience.

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Hope the above is of assistance to someone.

Best,

Eric L. Howes

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WHEW!! If these steps do not resolve your problem, please post back to this thread with the details and any error messages. :-)

Hope this helps

Jan :)

Smiles are meant to be shared,  
that's why they're so contagious.

Please reply to the newsgroup so others may benefit.  
Replies are posted only to the newsgroup for the benefit or other readers.

How to make a good newsgroup post:

<http://www.dts-l.org/goodpost.htm>

> *Hi Jan,*  
>  
> *Sadly none of these helped.*  
>  
>> *Enable 3rd party browser extensions*  
>  
> *This was already enabled.*  
>  
>> *Problems accessing secure sites/cannot install 128 bit encryption*  
>> [http://inetexplorer.mvps.org/answers2.htm#secure\\_sites](http://inetexplorer.mvps.org/answers2.htm#secure_sites)  
>  
> *I checked everything here except reinstall IE6. No luck.*  
>  
>> *Troubleshooting Secure Sites in WinXP SP2*  
>> <http://support.microsoft.com/?kbid=870700>  
>  
> *Doesn't apply. I don't have SP2 installed.*  
>  
>> *Allow active content to run in files on My Computer – Windows XP*  
>> *Service Pack 2:*  
>> <http://www.winxptutor.com/lmzunlock.htm>  
>  
> *Doesn't apply. I don't have SP2 installed.*  
>  
>> *Download the Microsoft Java VM for Windows XP here*  
>> <http://windowsupdate.microsoft.com>  
>  
> *That won't work since I can't run Windows Update.*  
>

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>> *You might also try installing the Windows Script 5.6*

>

> *Tried that. Didn't make a difference.*

>

>> *Problem reaching Windows Update*

>

<http://v4.windowsupdate.microsoft.com/troubleshoot/#Problem%20reaching%20Windows%20Update>

>

> *Nope. I tried the one relating to the permissions setting*

> *but it didn't work either.*

>

>> *Hope this helps*

>

> *Thanks for trying to help!*

>

> *I see IE downloading the cab file for Windows Update, i.e.*

> *wu\_website.cab (I did a packet trace using Ethereal), but*

> *it doesn't seem to be able to install it or run it. Is*

> *there some sort of log file for IE6 that shows what error*

> *occurred?*

>

> *John*