

Re: Unable to download/run ActiveX controls

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-10/1366.htm>

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Date: 10/06/04

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Hi :-)

Here are a couple more bits of information you might try as well. Don't know if it addresses your problem correctly, but thought it might help:

Problem reaching Windows Update

<http://v4.windowsupdate.microsoft.com/troubleshoot/#Problem%20reaching%20Windows%20Update>

In case you can not access this site either, here is the information it provides:

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When you attempt to use the Windows Update site, you may receive an error message similar to the following:

Administrators Only (-2146828218) To install items from Windows Update, you must be logged on as an administrator or a member of the Administrators group. If your computer is connected to a network, network policy settings may also prevent you from completing this procedure.

You receive this message even though you are already logged on as an administrator or a member of the Administrators group.

Resolutions:

This issue indicates a problem accessing a resource and may not indicate a lack of administrative privileges. One of the resolutions below may help.

To resolve this issue, follow these steps:

1. Click "Start," and then click "Run."
2. In the Open box, type regedit and then click "OK."
3. Locate and select the following registry key:  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\WindowsUpdate
4. click "Edit," and then click "Permissions."
5. Click "Add," and then type "Everyone" in the dialog box that appears.
6. Click "Check Names," and then click "OK."

7. Select "Everyone" in the "Group or user names" list.
8. Under Permissions for "Everyone," select the "Full Control" check box in the "Allow" column. Note that the "Read" check box in the "Allow" column is now also selected.
9. Select each user, in turn, in the "Group or user names" list, and then verify that no check boxes are selected in the "Deny" column. Clear any check boxes that are selected in the "Deny" column.
10. Click "Advanced," and then select the "Replace permission entries on all child objects with entries shown here that apply to child objects" check box, and then click "OK."
11. Click "Yes" if you are prompted for confirmation.

NOTE: You should also check the firewall and the proxy server settings and configurations, or ask the appropriate administrator to do so.

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You can work around this issue by adding the following to the exceptions list in the Internet Options Proxy Settings:  
Windowsupdate.microsoft.com  
V4.Windowsupdate.microsoft.com  
Download.Windowsupdate.com  
To access the Exceptions settings.

1. Open Internet Explorer
  2. Click "Tools," and then click "Internet Options."
  3. Click "Connections," and then click "LAN Settings."
  4. Click "Advanced" and add windowsupdate.microsoft.com to the exceptions list.
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1. Open Internet Explorer, click "Tools" and then click "Internet Options."
  2. Click "Advanced".
  3. Scroll down until you see "Use HTTP 1.1 through Proxy Connections," and then select the check box.
  4. Click "OK."
  5. Close and restart Internet Explorer. You should now be able to connect to Windows Update.
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Rename the subdirectory C:\Windows\System32\Catroot2 to C:\Windows\System32\Catroot2temp\  
Restart the computer and then try to run Windows Update.

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Hope this helps
Jan :)
Smiles are meant to be shared,
that's why they're so contagious.
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How to make a good newsgroup post:
<http://www.dts-l.org/goodpost.htm>